

# A Complete Bibliography of *Digital Government: Research and Practice*

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## Title word cross-reference

**19** [ABK21, AAI21, BSA<sup>+</sup>20, CN21, CGGV20, DMF<sup>+</sup>21, DMS<sup>+</sup>21, Fel21, Gai21, Gam21, GUJ21, GWTC21, GBG<sup>+</sup>20, GPCP20, HP21, JSH21, KMJ20, KSM<sup>+</sup>21, KGKS20, Kum22, LL21, MP21, Red21, RAM<sup>+</sup>21, TRH21, Yaq21].

**Aarogya** [GBG<sup>+</sup>20]. **Academic** [DMS<sup>+</sup>21]. **Accounting** [WH20]. **Addressing** [HTH<sup>+</sup>21]. **Africa** [MF20]. **African** [KPR21]. **Aftermath** [TRH21]. **Agence** [WH20]. **Agents** [KPR21]. **Ahead** [CN20, Sch20a]. **Americans** [KPR21]. **Amherst** [DMS<sup>+</sup>21]. **Amid** [LL21]. **Analyses** [YSP<sup>+</sup>20]. **Analysis** [Bri21, GBG<sup>+</sup>20, MP21, PLP21, SAVC20, Smy20, SGC22, Yaq21]. **Analyzing** [GJ22, HEMJ20]. **Annotation** [RKG20]. **Application** [GBG<sup>+</sup>20, SGC22]. **Approach** [ABK21]. **ARIMA** [KGKS20]. **Artificial** [SM21]. **Assistance** [AGH<sup>+</sup>21]. **assisted** [RKG20]. **Austria** [PLP21]. **Automated** [HTH<sup>+</sup>21, RBDB21]. **Automatic** [BSA<sup>+</sup>20].

**Back** [CN20, HMW<sup>+</sup>20, Sch20a]. **Based** [Bri21, Fel21, YSP<sup>+</sup>20]. **Behavior** [LL21]. **Being** [Bez20]. **Beth** [Scl20]. **Better** [ACVP<sup>+</sup>21]. **between** [MF20, SLO20]. **Beyond** [GWTC21]. **Blockchain** [Bri21]. **Blockchain-Based** [Bri21]. **Blockchains** [CDZ<sup>+</sup>20]. **Bots** [Per20]. **Bridging** [KPR21]. **Brings** [JSH21]. **Burden** [HJY<sup>+</sup>21, Smy21]. **Business** [TRH21].

**Campaign** [SAVC20]. **Can** [AGH<sup>+</sup>21, Sch20b]. **Canvas** [GJ22]. **Canvas-Analyzing** [GJ22]. **Case** [CGGV20, GBG<sup>+</sup>20, Gup21, HJY<sup>+</sup>21, HTH<sup>+</sup>21]. **Cases** [CDZ<sup>+</sup>20]. **Cast** [SGC22]. **Centre** [RAM<sup>+</sup>21]. **Challenges** [CDZ<sup>+</sup>20, Gup21, JSH21]. **Change** [ALH20]. **Chief** [NC20]. **Children** [GWTC21]. **Citizen** [ACVP<sup>+</sup>21, HEMJ20, RBDB21]. **Citizens** [CGGV20, SM21]. **City** [ASR21, RAM<sup>+</sup>21]. **Civic** [RDM21]. **Civil** [GD20]. **Cloud** [AGH<sup>+</sup>21]. **Co** [PYM22]. **Co-tailoring** [PYM22]. **Coalition** [SLO20]. **Code** [JS20]. **Collaborative** [CGGV20, GT22, Per20]. **Colombia** [DDRF21]. **Commentary** [CN21, LL21]. **Communications** [HNSK20]. **Communities** [PMM<sup>+</sup>22]. **Community** [DMS<sup>+</sup>21]. **Conceptualizing** [ASR21]. **Concerns** [Red21]. **conducted** [DMS<sup>+</sup>21]. **Conferences** [PMM<sup>+</sup>22]. **Conflicting** [MF20]. **Consortium** [PYM22]. **Consumption** [GT22]. **Contests** [Gam21]. **Conversational** [KPR21]. **Conversations** [WH20]. **Cope** [Gai21]. **Corporation** [GD20]. **Could** [GD20, PYM22]. **Country** [HMW<sup>+</sup>20]. **County** [MP21]. **Court** [HJY<sup>+</sup>21]. **CoV2** [Smy21]. **COVID** [RBDB21, ABK21, AAI21, BSA<sup>+</sup>20, CN21, CGGV20, DMF<sup>+</sup>21, DMS<sup>+</sup>21, Fel21, Gam21, GUJ21, GWTC21, GBG<sup>+</sup>20, GPCP20, HP21, JSH21, KMJ20, KSM<sup>+</sup>21, KGKS20, Kum22, LL21, MP21, Red21, RAM<sup>+</sup>21, TRH21, Gai21, Yaq21]. **COVID-19** [RBDB21, ABK21, AAI21, BSA<sup>+</sup>20, CN21, CGGV20, DMF<sup>+</sup>21, DMS<sup>+</sup>21, Fel21, Gam21, GUJ21, GWTC21, GBG<sup>+</sup>20, GPCP20, HP21, JSH21, KMJ20, KSM<sup>+</sup>21, KGKS20, Kum22, LL21, MP21, Red21, RAM<sup>+</sup>21, TRH21, Gai21, Yaq21]. **Creation** [GJ22]. **Crisis** [AGH<sup>+</sup>21, CGGV20, HNSK20]. **Critical** [Kum22]. **Crowdsource** [Gam21]. **Crowdsourcing** [RDM21]. **Cyber** [RAM<sup>+</sup>21, TRH21]. **Cyber-physical** [RAM<sup>+</sup>21]. **Cyber-Security** [TRH21]. **Dashboard** [RBDB21]. **Data** [Bez20, BSA<sup>+</sup>20, DDRF21, GJ22, HP21, JSH21, RBDB21, Smy20, YSP<sup>+</sup>20]. **Data-Driven** [HP21]. **Dealing** [TRH21]. **Decision** [HP21]. **Decisions** [HTH<sup>+</sup>21]. **Deconstructing** [RKG20]. **Deep** [ABK21]. **Delivering** [AGH<sup>+</sup>21]. **Democracy** [ACVP<sup>+</sup>21, CN20, GD20, NC20, Per20, Sch20b, Sel20]. **Democratic** [Per20]. **Demographic** [MP21]. **Design** [Bez20, GT22, RDM21]. **Detailed** [Gai21]. **Detection** [BSA<sup>+</sup>20]. **Developing** [GMP20]. **Development** [GMP20, Gup21, KS21]. **Dialogic** [WH20]. **Differences** [SLO20]. **Digital** [ALH20, CN20, GD20, GT22, Grö20, HMW<sup>+</sup>20, NC20, Per20, Sch20a]. **Discourse** [HP21]. **Disease** [GMS<sup>+</sup>21]. **Disparity** [KPR21]. **Distancing** [JYAM<sup>+</sup>20]. **Domain** [Sch20a]. **Driven** [HP21]. **During** [GWTC21, HNSK20, KSM<sup>+</sup>21, RBDB21, Yaq21, CGGV20, KMJ20, Kum22]. **E-governance** [GMP20]. **e-Rulemaking** [Per20]. **e-Service** [PYM22]. **Economy** [MF20]. **Editorial** [CN20, CN21]. **Election** [SGC22, YSP<sup>+</sup>20]. **Emergency** [HNSK20]. **Emotional** [GWTC21]. **Employees** [ALH20]. **Engage** [CGGV20]. **Engagement** [GD20]. **Engineering** [Gup21]. **Episode** [GD20]. **Equity** [JSH21]. **Essential** [AGH<sup>+</sup>21]. **Estimating** [Smy21]. **Ethical** [Kum22]. **Europe** [Bri21]. **Evangelist** [NC20]. **Events** [DDRF21]. **Examining** [WH20]. **Explanations** [HTH<sup>+</sup>21]. **Explorative** [Bri21]. **Facebook** [SAVC20, SLO20, WH20]. **facilitated** [Red21]. **Facilitating** [PMM<sup>+</sup>22]. **Fair** [Bez20, Bez20]. **Fascinating** [Sch20a]. **Fatalities** [MP21]. **Fatality** [Smy21]. **Fear** [DMF<sup>+</sup>21]. **Federal**

[JS20]. **Fighting** [GUJ21]. **Fore** [JSH21]. **Framework** [JS20, RDM21]. **Future** [NC20, Per20].

**G** [NC20]. **Gaming** [KMJ20]. **Gathering** [RBDB21]. **Getting** [HMW+20]. **Ghana** [MF20]. **Global** [KS21, PMM+22, RBDB21]. **go** [PYM22]. **Google** [NC20]. **Governance** [Bri21, Kum22, GMP20]. **Government** [ALH20, AGH+21, ASR21, CN21, CDZ+20, GD20, GT22, GPCP20, HEMJ20, SAUK20, Sch20a]. **Government-Citizen** [HEMJ20]. **Governmental** [PYM22]. **Governments** [CGGV20].

**Hackathons** [Gam21]. **Happens** [Smy20]. **Health** [HNSK20, HP21, KPR21]. **Hindcasting** [DDRF21]. **Hope** [GD20]. **Human** [RKG20]. **Human-assisted** [RKG20].

**ICCC** [RAM+21]. **Identities** [GUJ21]. **IDIOMS** [GMS+21]. **Images** [ABK21]. **Imaging** [GMS+21]. **Impact** [DMF+21, DMS+21, GUJ21]. **Impacts** [CN21]. **Implementations** [Bri21]. **Implications** [Fel21]. **Index** [GMP20]. **India** [GBG+20, KGKS20, Kum22]. **Infectious** [GMS+21]. **Information** [Fel21, Gai21, HJY+21]. **Information-Based** [Fel21]. **Infrastructure** [RAM+21]. **Innovation** [Gam21]. **Insights** [Gup21]. **Institutional** [Fel21]. **Integrating** [KMJ20, RDM21]. **Interactions** [HEMJ20, KMJ20]. **Internal** [PLP21]. **Internet** [NC20, DDRF21]. **Interpersonal** [Fel21]. **Interrelations** [ASR21]. **Interview** [NC20, Scl20]. **Introduction** [SAUK20]. **Invisible** [TRH21]. **Iraq** [AAI21]. **Issue** [SAUK20]. **Issues** [CN21]. **Italy** [KGKS20]. **Itself** [Jar20]. **IV** [GD20].

**Japan** [KGKS20].

**Keep** [AGH+21]. **Knowledge** [JS20].

**Leaders** [SM21]. **Learned** [KMJ20, PMM+22]. **Learning** [ABK21, ACVP+21, GWTC21, GPCP20]. **Legislative** [RKG20]. **Lessons** [KMJ20, PMM+22]. **Level** [MP21]. **like** [RAM+21]. **Location** [YSP+20]. **Location-based** [YSP+20]. **Lockdowns** [Smy20]. **Look** [CN20]. **Looking** [Sch20a]. **LSTM** [KGKS20].

**Machine** [ACVP+21, GPCP20]. **Making** [HP21, HEMJ20]. **Massachusetts** [DMS+21]. **Meaningful** [KMJ20]. **Media** [CGGV20, HNSK20, SAUK20]. **Mediation** [HJY+21]. **Medical** [KS21]. **Meetings** [KMJ20]. **Members** [SLO20]. **Messages** [Yaq21]. **Migration** [PLP21]. **Mobile** [GBG+20]. **Mobility** [JYAM+20]. **Model** [KGKS20]. **Modeling** [KSM+21]. **Models** [Gam21, GPCP20]. **Monitoring** [GMS+21, RAM+21]. **MPs** [SLO20]. **Multiple** [Gup21]. **Municipalities** [PYM22].

**National** [Gai21]. **Nations** [GMP20]. **Need** [AGH+21]. **Nerve** [RAM+21]. **Network** [PLP21, SGC22]. **Next** [Smy20]. **Noveck** [Scl20].

**Occupancy** [JYAM+20]. **Online** [LL21]. **Open** [MMBM21, GJ22, RDM21]. **Opposition** [SLO20]. **Organizations** [GT22]. **Outbreak** [GMS+21, GPCP20].

**Pandemic** [DMS+21, Gai21, GUJ21, GWTC21, KMJ20, KSM+21, Kum22, KS21, LL21, MF20, RBDB21, Yaq21]. **Pandemics** [RAM+21]. **Participating** [Grö20]. **Participation** [ACVP+21, RDM21]. **Passion** [DMF+21]. **Past** [NC20]. **Pattern** [MP21]. **Perspective** [Kum22]. **Phase** [BSA+20]. **physical** [RAM+21]. **Platform**

[GT22, PYM22]. **Play** [MMBM21]. **Pneumonia** [ABK21]. **Police** [WH20]. **Policies** [CN21, Gai21, Kum22]. **Policy** [HEMJ20, JYAM+20]. **Policy-making** [HEMJ20]. **Political** [SAVC20]. **Politics** [HP21]. **Posts** [SAVC20]. **Potential** [GWTC21]. **Practice** [Sch20a]. **Practices** [WH20]. **Predict** [GPCP20, MP21]. **Predicting** [HJY+21]. **Prediction** [KGKS20]. **Preface** [CN21]. **Present** [NC20]. **President** [NC20, Yaq21]. **Proceedings** [RKG20]. **Processes** [MMBM21]. **Product** [KS21]. **Products** [KS21]. **Programs** [AGH+21]. **Projecting** [AAI21]. **Properties** [HJY+21]. **Provenance** [HTH+21]. **Providing** [Gai21]. **Provision** [RBDB21]. **Psychological** [DMF+21]. **Psychosocial** [DMF+21]. **Public** [Bri21, MMBM21, GD20, HP21, HEMJ20, RDM21]. **Pulse** [KSM+21].

**Rapid** [CN21, Gam21, KS21]. **ray** [ABK21]. **Reacting** [SAVC20]. **Real** [SM21]. **Realities** [Bri21]. **Rebounds** [Smy20]. **Reciprocities** [ASR21]. **Reducing** [HJY+21]. **Reflections** [PMM+22]. **Regional** [GMP20]. **Regulations** [JS20]. **Regulatory** [HTH+21]. **Relearning** [Jar20]. **Representation** [JS20]. **Requests** [HJY+21]. **Requirement** [Gup21]. **Requirements** [HTH+21]. **Research** [Sch20a]. **Response** [Red21]. **Responses** [CN21, Gam21]. **Responsible** [RBDB21]. **Results** [DMS+21]. **Rich** [JS20]. **Richard** [ScI20]. **Risk** [HNSK20]. **Risks** [TRH21]. **Role** [GWTC21]. **Rulemaking** [Per20]. **Running** [AGH+21].

**Safely** [HMW+20]. **SARS** [Smy21]. **SARS-CoV2** [Smy21]. **Scalable** [AGH+21]. **Science** [GT22]. **Sclerosis** [ALH20]. **Sclove** [ScI20]. **Screening** [ABK21]. **Sector** [Gup21]. **Security** [TRH21]. **Self** [GUJ21]. **Self-sovereign** [GUJ21]. **Semantically** [JS20]. **Sentiment** [SAVC20, YSP+20, Yaq21]. **Service** [PYM22]. **Setu** [GBG+20]. **Short** [AAI21]. **Short-Term** [AAI21]. **Signals** [KSM+21]. **Simone** [ScI20]. **Small** [TRH21]. **Smart** [ASR21, RAM+21]. **Smartphone** [SGC22]. **Social** [CGGV20, GWTC21, Gup21, HNSK20, JYAM+20, KSM+21, SAUK20]. **Social-Emotional** [GWTC21]. **Society** [GD20, Grö20, Jar20]. **Socio** [SGC22]. **Socio-technical** [SGC22]. **Software** [Gup21, GD20]. **Solution** [HMW+20]. **Solutions** [AGH+21]. **sovereign** [GUJ21]. **Spain** [CGGV20, KGKS20]. **Special** [CN21, SAUK20]. **Spreading** [KGKS20]. **Standards** [Bez20]. **Strategies** [MF20]. **Studies** [Gup21]. **Study** [GBG+20, HTH+21]. **Success** [HJY+21]. **Successful** [Gam21]. **Support** [HEMJ20, Sch20b]. **Supporting** [AGH+21]. **survey** [DMS+21]. **System** [GMS+21].

**tailoring** [PYM22]. **Talk** [Jar20]. **Tanzania** [MF20]. **technical** [SGC22]. **Technologies** [CGGV20]. **Technology** [GWTC21, Red21, Sch20b, ScI20]. **Technology-facilitated** [Red21]. **Teleworking** [KMJ20]. **Term** [AAI21]. **Textual** [HJY+21]. **Thinking** [RDM21]. **Those** [AGH+21]. **Timely** [RBDB21]. **Times** [AGH+21]. **Tool** [GBG+20]. **Tracking** [GBG+20, JYAM+20, RAM+21]. **Tradeoffs** [Red21]. **Transcription** [RKG20]. **Transform** [GD20]. **Trend** [AAI21]. **Trump** [Yaq21]. **Trust** [Fel21]. **Turn** [SM21]. **Tweeting** [Yaq21]. **Twitter** [HEMJ20, YSP+20, Yaq21]. **Two** [PMM+22].

**UK** [KGKS20]. **Unemployment** [AGH+21]. **University** [DMS+21]. **Unraveling** [KSM+21]. **Urban** [JYAM+20]. **Use** [CDZ+20, HNSK20]. **User** [Red21]. **Users** [SAVC20]. **Using** [CGGV20, DDRF21,

HJY<sup>+</sup>21, KGKS20, MP21, GT22]. **Utilizing** [RAM<sup>+</sup>21].

**Value** [GJ22]. **Vice** [NC20]. **Video** [RKG20]. **Vinton** [NC20]. **Violent** [DDRF21]. **Viral** [ABK21]. **Virtual** [KMJ20, PMM<sup>+</sup>22]. **Visualization** [BSA<sup>+</sup>20, YSP<sup>+</sup>20]. **Visualizing** [HEMJ20]. **Vote** [SGC22].

**Wind** [ALH20]. **Work** [HMW<sup>+</sup>20]. **Workplace** [Fel21]. **Would** [SM21]. **wrong** [PYM22].

**X** [ABK21]. **X-ray** [ABK21]. **Xenophobic** [LL21].

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