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Title word cross-reference

$(m, n): F$ [LZ00]. (r, s) [LZ00]. (s, S) [CF06]. $(S - 1, S)$ [SD97]. 1 [vdH87]. 1_n [LSSZ16]. 2 [CHL94, vdH87]. X [CCC05, Eco99, GV10, Dud97, ET87, Fra05, PR08]. X_1 [CLC98]. X_2 [CLC98]. Y [GV10]. K [Lu09]. m [LSSZ16]. C_p [Kha99]. C_{pm} [Kha99]. \mathcal{C} [MBP07]. \mathcal{L} [Bha99]. \cdot [PMB96]. D [GSV16, LN92]. l_∞ [SSS04]. f [CL06]. G [BA18, Cag17, Fou16, FM17, GS92, Gel93, Mar16, MK17, Mat17, Mat19b]. G/M [SZ05]. i [Bar08]. ∞ [CSP12, Eli08, PZ04, PMB96, VY08]. k [AR97, AAC14, BFR99, BPT90, BW14, CH88, CCH99, CHC00, CHJ95, DZH12, HH16, HH00, HY90, Hwa00, KM88, KX10, Kor03, LYF16, LZ00, LHY19, Men94b, SY15, Tam98, WAvHD09, Yao89]. l_∞ [SSS02, SSS08]. LS [WXWH18]. m [KM16, VT08]. N [Yec88, BFR99, CH88, CCH99, CHC00, CHJ95, DL10, HH00, HY90, Jia19, KM88, KX10, Kor03, LYF16, MI10, SY15].

n: *F* [BPT90, CHL94, DZH12, Yao89]. *P* [DK13, HZ05, HZ06, XH09]. *PAR*(*p*) [MD06]. *Q* [CH15, EK09]. *R* [Men94b]. σ [Ang97, DR95a, Kha99]. *t* [ANFPLCSL05, Lin90b, Lin92a, Lin94a, SA88]. \times [BvH93]. *TP*₂ [DLP90]. *U* [BR95]. *z* [Tag00].

-ary [KM16]. **-Distribution** [ANFPLCSL05]. **-limited** [BW14, WAvHD09]. **-network** [DL10, MK17, Mat17, Mat19b]. **-Networks** [GS92, Gel93, BA18, Cag17, Fou16, Mar16]. **-Orderings** [DLP90]. **-out-of-** [BFR99, BPT90, CH88, CCH99, CHC00, CHL94, CHJ95, DZH12, HH00, HY90, KM88, KX10, Kor03, LYF16, LZ00, SY15, Yao89, vdH87, Men94b]. **-person** [MI10]. **-Policy** [LN92]. **-queues** [FM17]. **-Record** [AR97, Tam98, AAC14]. **-series** [EK09]. **-set** [Hwa00]. **-spacings** [HZ05, HZ06, XH09]. **-spectrum** [GSV16]. **-Spherical** [SSS02, SSS04, SSS08]. **-Stage** [Yec88]. **-Statistics** [BR95]. **-swap** [CL06]. **-Tail** [Lin92a]. **-th** [LHY19]. **-urn** [CH15]. **-Within-** [LZ00].

/1 [Lu09]. */1/K* [GV10]. */1/N* [CG96]. */D/1* [CCC05, MC11]. */D/c* [CLC98, Fra05]. */G* [CG96, GV10]. */G/1* [Dud97]. */g/1/n* [PR08]. */G/c* [ET87]. */GI* [LSSZ16]. */GI/* [PMB96]. */M/1* [Eco99]. */R/1* [CCC05].

0 [Sha98]. **0-201-63481-3** [Sha98].

1 [AGC07, AW96, BB96, BBS97, BdBS20, CCC05, CRP93, Dud97, Eco99, EZB06, Elc94, FK96, LN92, LRW09, Lu09, MN05, MC11, NQ01, ÖLC95, Ros06a, Sha88, SKA09, SK11, SNS19, TS07, Wan02, WW05, XLSZ04, dK89]. **1-Type** [PV11]. **1996** [Sha98].

24 [MY11]. **2nd** [Joe12].

3 [Sha98].

70th [Pek16].

802.11 [FM16].

abandonment [PM17]. **abandonments** [RB10]. **Aberrant** [OGP95]. **absolute** [BC18]. **Absorbing** [Han03, MZ17]. **Accelerated** [ACG95, Lin19]. **Access** [Rig98, RS90, Ros88b]. **accessing** [Cho99]. **Account** [JS96]. **Achieve** [ALR00]. **Achilles** [vZS04]. **Acknowledgment** [Lyn03]. **Active** [BEP88, FL20, MMD11]. **Actuarial** [NPS04]. **Acyclic** [Mad93]. **Adam** [Man96a]. **Adan** [Haj15]. **Adaptive** [RS94b]. **Addison** [Sha98]. **additional** [AY08a]. **Additive** [LM88, BM11, Gup16, SH19]. **adjustable** [MAS06]. **Adjusted** [LK07, IBI08]. **Adjustments** [Van96b]. **Admission** [CHL18, HS07, Zie96, BB06, BCD⁺14, CFKP99, LAF99, Pre02].

Advertizing [AL91]. **after** [BK06, Jia19]. **Age** [CS92, KG89, Van92b, vZS04, FW15, WC00]. **Age-Replacement** [Van92b]. **Ageing** [GG96, MMS93, KM19]. **Agents** [BBS96, BC98]. **aggregate** [CMH13]. **Aggregation** [Buc97, NCJ18]. **Aggregation/Disaggregation** [Buc97]. **Aging** [BFR99, BN11, CS94, DFS10, MC91, RS98b, SS87, BBCN01, FPSL03, FM17, MFN17, RSS09, TA11]. **airplanes** [BEFK04]. **al** [Pal90]. **Alan** [Man96a]. **Aleliunas** [Pal90]. **Algorithm** [Bla98, Buc97, DS87, HM94, McN89, Sad96, SR90, WK88, Win97, YZ89, Bor00, DHR00, GM16, HBKK03, SVL02]. **Algorithmic** [Sch96]. **Algorithms** [Fil98, Reg90, Tem94, JL19]. **Allocation** [BEP88, BS91, Fro95, KM88, Li94, LT00, Men94b, WB96, FL20, HBV10, NCJ18, Wan17a, WH20]. **Allocations** [XZP18, MMD11]. **Allowance** [TS96]. **Almost** [CHYZ93]. **ALOHA** [Spi91, YM92]. **ALOHA-system** [Spi91]. **Alternate** [BSS90]. **alternating** [VA05, XDZ15]. **Alternative** [Bri14, CCdO01, FG89a, HL92, LC97, Lin90b]. **American** [FWGD00, WWL17, Yan20]. **American-style** [FWGD00]. **Ammunition** [Sat97]. **among** [AKS11, KK00]. **Amplifiers** [Smi97b]. **Analysis** [AL09, AFP88, Ald93, Ang89, ADS88, BLBPV17, BDM15, Bro91, BK03b, CG96, CJ96, Fis91, FH94, FH95, HM87, HKL94, HBvdMB18, HM94, Jia19, LM88, LK08, Man96a, Mat19a, MK19, MP97, NS17, RL93, SB13, Sha88, SY92b, TV89, BW14, Bri14, BHCKS04, CMZ17, CZ03, CCC05, CH87, FM16, FWGD00, GRSV14, HP03a, HS13, IVA15, KT01, KN00, KM12, Miy00, SVL02, SNS19, VM12, WFM09, ZP16, ZCJ04, ZDS20]. **Analytic** [BVA13, GW12, KKL17]. **Analytical** [AdHBvO14, Wan17b]. **Analytically** [CSP12]. **analyze** [Cal10]. **analyzing** [Ros06b]. **and/or** [PT94]. **Andrzej** [Bax96]. **Annealing** [Ald87, CK88, DR97, KT97, RS94b, VBAK89, RBM02]. **ant** [Gut03]. **ante** [Ros11]. **applicability** [AILR08]. **Application** [CVB05, CFFH98, CK88, GS93, HS92, Miy00, PV11, RMS94, RS94a, RTW09, WWS18, YSM06, AAR11, AY08b, DF08, GV11, HH16, HS13, KMS15, NK07]. **Applications** [AFP88, Alz88, BR95, BWY93, DK13, DLP90, He89, HM20, NZP18, SSS02, SY92a, Smi97b, BB00, Bro06, Cag17, FL13, FPOP08, KSvH14, KA04, LS11, LHL08, LK09, PL20, SKA09, TK08, VM04, Wan02, YHZ06, Joe12]. **Applied** [ANFPCLSL05, Bax96, BvH93, RW92b, CL06, RB10]. **Applying** [RL01]. **Approach** [BvH93, CCdO01, Fan96, GI95, KW89, TV91, VBAK89, AL15, CSL09, GT10, GS12, GT07, HvdW08, Hei01, HL04, KKL17, Miy02, WH20, Sch96]. **approaches** [AILR08]. **Approximate** [DvdLR11, RB10, RB12, Sad96, Van92a, WFM09]. **Approximating** [AL15, Dod89, Lin92a, OLÖ97, PM17, Ros87a, Ros88a, dK89, vD88, Ang04, Olu06]. **Approximation** [AdHBvO14, AH96, BB97, BB98, DJ07, Lin90b, Lin90a, Lin92b, Lin94a, Lin95, Pla92, RS94a, SGF20, Smi97a, Van88, Whi88, YZ89, BvHTvO18, GM16]. **Approximations** [AW95, Lin94b, LK08, MT93, PR94, Ros87b, SA88, Tak96, YS89, FS99, FS20, Pen15, Tij08]. **Arbitrary** [JS96, NQ01]. **Areas** [SA88].

Arising [BC98, HvdHR09, JS89, Li94, BCZZ19]. **Armed** [BK03b, HPR96, BKK17, CK15, EFG17]. **Arnold** [Joe12]. **Arrangement** [Li94]. **Arrays** [WWS18]. **Arrival** [Bri88, Dav95, MS91, Miy92, MvD97, Ott93a, Ott93b, ÒLC95, TSW97, Fra05, HKK10, Hor01, LWZ16, LW14, NS17, Ros06b]. **Arrivals** [CP93, CW90a, DJ07, DY90a, ET87, Gou94, PV11, SY92b, Zie96, EM19, HLW16, LZ19, PW12a, PW12b, Rig11, SC03]. **ary** [KM16]. **Asian** [PZ19]. **Aspects** [BC94, Bax96]. **Assemblies** [DH94]. **Asset** [AL91]. **assets** [YSM06]. **assign** [AW12]. **Assignment** [DY90a, Dav95, HK92a, HKL94, Rig87, AAD07, BJ13, BH02, FH13, Haj15, LKH14, Rig11]. **Assignments** [LM87]. **Associated** [WWS18, WJ18, BBHK10, Cov10, Tan06, YHZ06]. **asymmetric** [CZ06]. **Asymptotic** [Ang89, Ang95, BK03b, CBL93, CMH13, Hun91, Khe08, LM88, MY11, MNH15, Rei90, SNS19, Tan06, TV89, VdK87, VMB00, Yan98, ZP16, Zaz07, ZYL10, Ang06, FH17a, Miy02]. **Asymptotically** [BKK17, WJ18, XC10, TYZ19]. **Asymptotics** [HL14, KMT18, Man96b]. **asynchronously** [AKR⁺04]. **ATM** [KW94]. **ATO** [DJ07]. **atoms** [RB06]. **Author** [BZ13a]. **Autocorrelated** [TSW97]. **Automata** [Buc97]. **Autoregressive** [YZ03]. **Availability** [Ang01, KWA96, Smi97a, VR89, vdH87, HM15, Mi99]. **Available** [FR92]. **Average** [CW90a, Ege94, HPR96, MP97, Mi00, Ros88c, Ros99a, Sen89, Sen93a, Sen93b, ARK03, CXY12, Lu10, Sen01, Wak00, XC09]. **Average-Reward** [HPR96]. **averages** [SZ99]. **Aversion** [LM88, SBZ16]. **aware** [BA18]. **axiomatic** [WH20]. **Azuma** [Ros95].

B [Joe12, GV10, MO95]. **B-Trees** [MO95]. **Back** [Ano87a, Ano87c, Ano87e, Ano87g, Ano88a, Ano88c, Ano88e, Ano88g, Ano89a, Ano89c, Ano89e, Ano89g, Ano90a, Ano90c, Ano90e, Ano90g, Ano91b, Ano91d, Ano91f, Ano91h, Ano92a, Ano92c, Ano92e, Ano92g, Ano93d, Ano94e, Ano95e, Ano96d, Ano97d, Ano09a, Ano09c, Ano09e, Ano09g, Ano10a, Ano10c, Ano10e, Ano10g, Ano11a, Ano11c, Ano11e, Ano11g, Ano12a, Ano12c, Ano12e, Ano12g, Ano13a, Ano13c, Ano13e, Ano13g, Ano14a, Ano14c, Ano14e, Ano14g, Ano15a, Ano17g, Ano18a, Ano18c, Ano18e, Ano18g, Ano19a, Ano19c, Ano19e, Ano19g, Ano20a, Ano20c, Ano15c, Ano15e, Ano15g, Ano16a, Ano16c, Ano16e, Ano16g, Ano17a, Ano17c, Ano17e]. **backup** [Rig02, SH00]. **Backward** [FTC98, Tar17]. **bag** [HM16]. **bag-of-visual** [HM16]. **Balakrishnan** [Kha13, Bur13, Sha13]. **Balance** [CK88, Bro13, CSL09, HBV10]. **Balanced** [CHYZ93, Mah13a]. **balancing** [FS99]. **Balking** [LK08, GZ09]. **Ball** [FGR10]. **balls** [Mah13a]. **Band** [AK96, Per97, Reg90, BPS14]. **Bandit** [BK03b, HPR96, Vil18, Wei88, BKK17, CY10]. **Bandits** [RS98a, CK15, EFG17, Vil16]. **bandwidth** [DHR00]. **Bandwidths** [CW95]. **Based** [BFR99, BB98, BN18, DG94, DM20, KMS20, MS93, NBR97, Rot93, Sad96, SP98, XWTW18, AW12, AAES10, AAK19, CHS87, CHL03, DO03, DMM16,

FPSSL03, Gut03, Haj15, HKK10, HM16, KA16, RB12, Roy02, WGI99, ZAE19].
Basu [NK07]. **Batch**
 [Bou96, DJ07, ET87, Gel93, Gou94, MvD97, PV11, YZ98, EM19, Fra05,
 MK17, Mat17, PW12a, PW12b, PC14, Pin07, XMBG02, vdWY03].
batch-service [vdWY03]. **batching** [KR01]. **Bathtub**
 [BJS99, BLS12, NH04, NBR13]. **Bathtub-Shaped** [BLS12, NH04]. **Bay**
 [Dov87]. **Bayes** [Bla95, BK03b, CS90, YLB96]. **Bayesian**
 [GT07, HM20, JC18, VBAK89]. **be** [Gra08, ZDS20]. **Behavior**
 [AW96, CH87, DR97, MO95, TV89, WJ18, YS89, BBCN01, CMH13, Fra19,
 OK08, dCHQ09]. **behaviors** [SY15]. **Behaviour** [Hun91]. **Belief** [Koh88].
Bernoulli [HPR96, SK11, SAS89]. **Best** [FR92, TS96, LHY19]. **Best-Case**
 [FR92]. **Best-Choice** [TS96]. **Better** [DG91a, Ege94, JL98]. **Between**
 [BZ05, AK96, BFRR01, Cov10, DFS15, DKM16, FRR02, HZ06, HYL07,
 HT96, Lin02, Lu10, MPH13, SZ99, TYZ19]. **beyond** [Nic16]. **Bias**
 [LAF99, HH16]. **Biased** [Alz88, BHP05, Olu99, TE15]. **biases** [MS06].
biasing [Bro06]. **Bicriterion** [FK96]. **Bidimensional**
 [Lef96, FNC20, SGF20]. **bilateral** [MZ17]. **Bin** [CW90a]. **binary**
 [ALM07, BMR05b, BK03a, GSV16, HLM16, Mah14, Nic16]. **Binomial**
 [Abr93, CHH90, Yao88, EK09, KPDR16, SS20, XH11]. **Birnbaum**
 [CHC00, CCH99, Gup15, Men04]. **Birth** [DOW93, KR87, Kij94, SSS02,
 Smi97b, CZ03, JC18, KPDR16, KPH10, KS01, Kyr04, MT16, MZ17, ZCJ04].
birth-death [MZ17]. **birth/immigration** [KPDR16].
birth/immigration-death [KPDR16]. **birthday** [KM12, ME14, Pek16].
Bit [But89]. **Bivariate**
 [GM14, Lin95, Roy90, FL13, GKB13, Gup15, Mon13, NK07, NCJ18]. **Black**
 [Dub98, RSZ93, Che09, Che11, Che12]. **blackouts** [DCL⁺05]. **Blackwell**
 [Kha07, Ros95]. **Block** [CS92, NK07]. **Blocking**
 [Bou96, CPS89, LWZ16, Nak01, VMB00]. **Blocks** [GMW14]. **blood**
 [BLBPV17]. **blood-testing** [BLBPV17]. **Bonds** [NZZP18]. **Book**
 [Bax96, Joe12, Man96a, Sch96, Sha98, GD18]. **Bootstrap** [BS14]. **borne**
 [OE10]. **borrowing** [FL05]. **borrowing/storage** [FL05]. **Bottleneck**
 [HBvdMB18]. **bouncing** [LKG19]. **Bound**
 [Abr93, Din95, Reg90, Ros98, Van92a, Win97, Yao88, NL07]. **boundaries**
 [MZ17]. **Boundary** [Han03, SA18, BdIPS15]. **Bounded** [Rot93, BOT09].
Bounding [MBP07, Ros06a]. **Bounds**
 [BH02, BCS92, BK03a, FR92, GKPR99, Kla00, KL98, LL98, Mei91, MvD97,
 Miy04, Miy05, RS94a, Sad98, SP98, VS87, YXH19, YS89, vD88, vDTW88,
 BNT06, BK09, Bro14, CY06, Eco99, Fro11, FS20, HP03b, KM19, MP02,
 Men02, Nak01, Olu06, PK06, THM04, XLSZ04, YZL00, Zha99]. **Bowl**
 [DG91a]. **Box** [RSZ93]. **Branch** [Win97]. **Branching**
 [Bha87, DG94, HV95, Ott93a, Wei88]. **Branching-Process-Based** [DG94].
Brazilian [MD06]. **Breakdown** [Fro91, PR88, DKSS06]. **Breakdowns**
 [Gla91, CSZ03, CZ06]. **bridge** [LP15]. **Bridges** [HvdHR09]. **Broadcast**
 [RS95, FM16]. **Brownian**

[DM03, HvdHR09, KPS03, LKG19, PB06, Per97, Rao15]. **Bruijn** [KA16]. **BSDE** [Tar17]. **bucket** [Miy00]. **Budget** [CH88, XZP18, PS10]. **Buffer** [Bar96, Gou94, MT93, TV89, Tij92, VdK87, CM00, HS07, Tij08, Zha99]. **Buffered** [Jaf92]. **buffering** [FM16]. **Buffers** [DG91a, KW94, WB96, AAD08, AY08b]. **Bugs** [PS10]. **Building** [GMW14]. **Bulk** [GV10]. **Burn** [CS90, BJS99]. **Burn-In** [CS90, BJS99]. **Burst** [Miy92, SY92b]. **bursty** [DA03]. **Busy** [AW95, HL92, AGC07, Bar08, PR08, Pek99b]. **Busy-Period** [AW95].

C [Bax96, Joe12, Sch96, Bar08, CLC98, ET87, Fra05, SS92]. **C-MSP** [CSP12]. **cache** [Hil99]. **Calculation** [VR89]. **Calculations** [GS98, Kol94]. **Calculator** [Lin90a, Lin92b]. **Call** [vDTW88, Bhu09, CFKP99, HJM09, KNN15, RB10, RB12]. **can** [Gra08, ZDS20]. **candidate** [LHY19]. **Candidates** [DY90a]. **Capability** [Kha99]. **capacitated** [KTC14]. **capacities** [CFKP99]. **Capacity** [AF92, AF97, Bre90, DG91b, VT92, WB96, CT02, DO03, FZ15, Kad17, SI04, SLZ04]. **Capital** [WH20, NCJ18]. **Capture** [LOdBP87, MW94, YM92]. **Capture/Recapture** [LOdBP87]. **care** [FKL02]. **career** [Çağ16]. **Carlo** [EGL92, FH95, Hei01, Lom94, RW92b]. **carousel** [BVA13, LAWZ01, wWW04]. **carrier** [OE10]. **carrier-borne** [OE10]. **Cartesian** [DO16]. **cascade** [ZBA05]. **Cascades** [Smi97b]. **cascading** [CH12, DCL⁺05, DCN05, Lef06]. **Case** [Fil98, FR92, Ott93a, RSZ93, SLZ04, Wak00]. **Cases** [Gut97]. **cash** [CSL09, SH19]. **Casino** [Mei14]. **casualty** [AZR08]. **Cat** [NZP18]. **Catalan** [Reu14]. **catastrophe** [Kyr04]. **catastrophes** [CZ03, FM17, KPDR16]. **catastrophic** [Kwo14]. **caterpillar** [ZD19]. **Cauchy** [BPG12]. **Cayley** [SZF18]. **cellular** [BH02, VMB00]. **center** [HJM09]. **Centers** [KS92, Bhu09, KNN15, LKH14, RB10, RB12]. **Central** [CZL96, RS95, SAS89, Ste87, BDM15]. **central-limit** [BDM15]. **certain** [Lin02]. **CEV** [PZ19]. **Chain** [Ald87, ACG95, Fil91, GI88, PV11, VS87, CSvD02, Fra99, GT07, KM07, LY04, Ros13, SC03, SLZ04, SKL12, YSM06]. **Chains** [AW89, AFP88, BBS88, Bro91, CK88, DKK94, DR97, FHJ94, FTC98, GV94, HJ95, HV95, Ken94, Kij92, MY11, Pla92, PT93b, Ros87a, Ros88a, Sen91, Sen93b, SR90, TV91, Van92a, YS89, ZYL10, vD88, EK09, HHvU07, Hua20, KS12, Kul04, LW19, Lor18, MP02, MBP07, SZF18, TYZ19, WWZ15, YZL00, YHZ06, Zaz07, dCHQ09]. **Change** [ZCA18]. **changing** [XDZ15]. **Channel** [BS91, Bre90, Ros88b, vD95, BH02]. **Channels** [RB05a, AAK19, RB05b]. **chaos** [GCDB20, Bax96]. **Chapman** [Man96a]. **Characteristics** [GG96, dK89, BBCN01, DO03, GKB13, SAdK04, WFM09]. **Characterization** [HN19, Keb94a, MS06, Roy90, SS87]. **Characterizations** [AK05, BSS90, GN14, MH10]. **Charts** [HT96, Ros99a]. **Chebyshev** [GMZ10, Mon07]. **Chi** [BF91, Lin94b]. **Chi-Square** [BF91, Lin94b]. **Chichester** [Sch96]. **Choice** [TS96, Tur98, Ros13]. **Choices** [McN88]. **Circuit** [Whi88]. **Circuit-Switched** [Whi88]. **Circular**

[MY11, ZYL10, TYZ19]. **Class** [CLC98, EM19, Li94, MBP07, PT94, SB13, Whi89, AKP05, Bha99, BKM10, CF13, CHL18, Dim17, GKB13, IVA15, KS12, LX06, Mit18, Vil16, WN15, ZH09]. **Classes** [LT00, Mad93, MC91, PP89, AK05, BS08, BLPS05, Li05, Mat19a, MK19, Mat19b, RSS09, WC00]. **Classification** [Roy02, HM16]. **clearing** [AZR08, Jia19, KPS03]. **clearings** [Sta07]. **Clicks** [LE94]. **climbing** [CM08]. **Clinical** [RTW09, Vil18]. **Clocked** [Jaf92]. **clones** [HL01, HL04]. **Closed** [AY94, BvHvO97, MP02, MBP07, AL15, WXL20]. **Closed-Form** [MBP07, MP02, AL15, WXL20]. **Closure** [GK88]. **cloud** [Wan17a]. **clumpy** [wWW04]. **Cluster** [GS93, CM05, IBI08]. **clustering** [DK09, IBI08]. **coaster** [GV11]. **coefficient** [BC18]. **Coefficients** [BS87, FR92]. **cognitive** [Wan17a]. **Coherent** [BI88, BEP88, But89, Men94a, BFRR01, FL20, GS12, TK08]. **Cold** [VR89]. **collapse** [KL10]. **collecting** [BPR08, CR07]. **columns** [Hwa00]. **combination** [BR17, NK05]. **Combinations** [Mei91, KX12]. **Combinatorial** [Ald87, GS12, Ste87]. **combinatorics** [HLM16]. **Combining** [GS98]. **Come** [BvHvO97]. **Comments** [Bur13, Kha13, LY13, Sha13, Xu13]. **commitment** [CK15]. **common** [Yam99]. **Communication** [BS91, KSM88, MW94, Ros88b, TV89, CL06, KT01, Nak01]. **Communication/Computer** [KSM88]. **Communications** [Man96a, Man96b]. **Commute** [AAKN09]. **Comparing** [BS98, GV94, Men94a, Men04, KX12]. **Comparison** [BR97, DF08, DK88, Hor01, MT93, PS93, AJK01, Eco03]. **Comparisons** [BCZZ19, BN18, CCH99, CHC00, DDL14, HP00, HH00, KX08, Lin02, BLRS01, BMR05a, FPOP08, FH17b, KX07, LL03, ZB12, ZH07]. **Compensation** [BvH93]. **Compensators** [He89]. **competing** [AP99]. **Complete** [Gou94, Sie93, WWS18]. **completely** [Bro09]. **Complex** [ÇÖ87]. **Complexity** [BI88]. **Component** [HM87, YLB96, GS12, KPS03, LYF16]. **Components** [DR95b, Ege94, KX08, KX10, KSM88, Men94b, Wan18a, DLB12, DDL14, FL20, GSV16, KX07, LWL19, Men04, Rig02, SY15, SGF20, Zha11]. **composed** [BMR05b]. **Compound** [PR04, Ang04, GLW11, KPS03, NWB13, NYZ04, SZ03, SZ05, XDZ15]. **Compression** [Sad96, Sad98, KM16]. **Computation** [MBP07]. **Computational** [BI88, CCC05, PL20]. **computations** [LS11]. **compute** [HL04, JL19]. **Computer** [KSM88, LM87, Rig98, Wee90, SH00]. **Computing** [AB93, AK96, BPvdW91, BK95, CFKP99, Sen01, SR90, Ang01, BR17, GS12, Man96a]. **concave** [Rol05]. **Concavity** [SS87, MXH18]. **concentration** [LMH12]. **concept** [FPSL03]. **Concepts** [CSK89]. **Concerning** [Pal90]. **Concurrency** [KS92]. **Conditional** [Koh88, LW13, XH08, ZYWN06, ASZ17, BBHK10, HJK07]. **Conditionally** [LG89]. **Conditioning** [Ros88c]. **Conditions** [GI88, Lyn99, PZ04, Eco03, Lyn03, MFN17, VM04]. **Conductivity** [Kon02, Kon03]. **Congestion** [vDTW88]. **Conjecture** [Mül98, Hil99, Zha99].

conjectured [AS00b]. **conjectures** [AS00a]. **Conjugate** [MR95].
connection [KP12]. **Connectivity** [CL91, SAS89, BM02a]. **Consecutive**
 [BPT90, CH88, CCH99, CHC00, CHL94, CHJ95, DZH12, DH87, DH94, HY90,
 SZ87, Yao89]. **Consecutive-** [CH88, CCH99, CHC00, CHL94, CHJ95, HY90].
Consecutive-2 [DH87, DH94, SZ87]. **Conservation** [BS93, KW94].
Consistency [WXWH18, XWTW18]. **Consistent** [GHS91]. **Constant**
 [BL87b, CS94, WAI95, Win97, YZ03, CJ96, FNC20]. **Constant-Service**
 [WAI95, Win97]. **Constrained** [Sen91, Sen93b, LC07, Sen01]. **Constraint**
 [Wak98, BK09, Bro14, BKK17, YXH19]. **Constraints**
 [CW90a, KS92, LR97, BM02a, FOF07, RBM02, SLZ04]. **consumption**
 [SBZ16]. **containing** [BPG12]. **Context** [Vil18]. **Continuous**
 [BBS96, BL87a, BL88, CS93, ER95, Fil91, Kij92, PT93b, Ros87a, Ros88a,
 Tak90, YS89, vD88, Ang01, Bro99, CSvD02, Eli05, FW15, Sta07].
Continuous-State-Space [Tak90]. **Continuous-Time**
 [ER95, Fil91, PT93b, Ros87a, Ros88a, YS89, vD88, Bro99, CSvD02, Eli05].
continuously [BGDR03]. **Continuum** [BL89]. **contractual** [KTÇ14].
contributions [BK06, OST06]. **Control**
 [Ang97, BLPS05, BL88, CRP93, CHL18, DJ07, DR95a, Dud97, FZ93, HT96,
 Key90, PP89, Per97, RB05a, Sen89, YZ98, ZCA18, sADL02, BPS14, BB06,
 BY99, BP01, BAWD12, Bor00, GHvdL07, GT10, HvdW08, HMW09, HS07,
 Kyr03, LAF99, LSSZ16, MAS06, ÖK14, Pan08, PC14, RB05b, Ros99a, RB10,
 Voi09, WS06, XMBG02, XC09, vdL11]. **Controlled** [Sai98]. **Controls**
 [Zie96, BEFK04]. **Convergence** [AH96, Ang04, CHL03, Din95, GV90, KT97,
 PMB96, WWS18, YZ89, ZL02, BL02, BPG12, Gut03, RBM02]. **Converters**
 [GI88]. **Converters** [HvdHR09]. **Convex** [FPOP08, MS91, BB00, SI04].
Convexity
 [Bha87, DP95, Koo04, MS93, SS87, SY92a, AAC14, DLU99, HvdL03, YHZ06].
Convexly [Lyn97]. **Conveyor** [BCG89]. **convolution** [Bel11, MXH18].
convolutions [AKS11, MHZ10]. **Cooled** [DKK94, DR97]. **cooperative**
 [Bru16, KSvH14]. **Coordinated** [HKS07, PC14]. **Copula**
 [ANFPLCSL05, KA16]. **copulas** [AAK19]. **Correction**
 [Ano91a, KK06, KX08, Miy05, RB05a]. **Corrections** [Ano94a]. **Correlated**
 [CCP90, LKH14, Mon13]. **Correlation** [Wan18b]. **Corrigenda** [CHC00].
Corrigendum [JLAE18, AO18, PW12b]. **Cost** [ER95, Sen89, Sen93a,
 Sen93b, Wak98, WAI95, BHP05, BKK17, CXY12, PS10, THM04]. **Costs**
 [CF06, FY11, LR97, ADGZ09, CSL09, DO03, FW15, Gut14, Pan08].
Countable [DF90, Spi15]. **Counter** [HS92]. **counterexample**
 [HPS99, RL99]. **Counterexamples** [AS00a, Zha99]. **counterparty**
 [WXL20]. **counting** [CF13, SS20]. **Coupled** [Spi91, Tak90, Dim17, HP03a].
coupled-processors [HP03a]. **Coupling**
 [Ang95, FTC98, GW96, CS03, WGI99]. **Coupon** [BPR08, CR07]. **Cournot**
 [CVB05]. **covariances** [HYL07]. **Cover**
 [Ano87b, Ano87a, Ano87d, Ano87c, Ano87f, Ano87e, Ano87h, Ano87g,
 Ano88b, Ano88a, Ano88d, Ano88c, Ano88f, Ano88e, Ano88h, Ano88g, Ano89b,

Ano89a, Ano89d, Ano89c, Ano89f, Ano89e, Ano89h, Ano89g, Ano90b, Ano90a, Ano90d, Ano90c, Ano90f, Ano90e, Ano90h, Ano90g, Ano91c, Ano91b, Ano91e, Ano91d, Ano91g, Ano91f, Ano91i, Ano91h, Ano92b, Ano92a, Ano92d, Ano92c, Ano92f, Ano92e, Ano92h, Ano92g, Ano93a, Ano93b, Ano93c, Ano93d, Ano94b, Ano94c, Ano94d, Ano94e, Ano95b, Ano95a, Ano95c, Ano95d, Ano95e, Ano96a, Ano96b, Ano96c, Ano96d, Ano97a, Ano97b, Ano97c, Ano97d, Ano98a, Ano98b, Ano98c, Ano98d, Ano99b, Ano99a, Ano99d, Ano99c, Ano99f, Ano99e, Ano99h, Ano99g, Ano10b, Ano10a, Ano10d]. **Cover** [Ano10c, Ano10f, Ano10e, Ano10h, Ano10g, Ano11b, Ano11a, Ano11d, Ano11c, Ano11f, Ano11e, Ano11h, Ano11g, Ano12b, Ano12a, Ano12d, Ano12c, Ano12f, Ano12e, Ano12h, Ano12g, Ano13b, Ano13a, Ano13d, Ano13c, Ano13f, Ano13e, Ano13h, Ano13g, Ano14b, Ano14a, Ano14d, Ano14c, Ano14f, Ano14e, Ano14h, Ano14g, Ano15b, Ano15a, Ano17h, Ano17g, Ano18b, Ano18a, Ano18d, Ano18c, Ano18f, Ano18e, Ano18h, Ano18g, Ano19b, Ano19a, Ano19d, Ano19c, Ano19f, Ano19e, Ano19h, Ano19g, Ano20b, Ano20a, Ano20d, Ano20c, PR97, Ano15d, Ano15c, Ano15f, Ano15e, Ano15h, Ano15g, Ano16b, Ano16a, Ano16d, Ano16c, Ano16f, Ano16e, Ano16h, Ano16g, Ano17b, Ano17a, Ano17d, Ano17c, Ano17f, Ano17e]. **Cox** [Miy05, Miy04]. **Coxian** [Van88]. **credit** [Bro99, DF08, LS11]. **criteria** [BJ13, BGG07]. **Criterion** [HPR96, Las98, CXY12, Wak00, XC09]. **Critical** [Sen93a, Yan20]. **Criticality** [Men94a]. **Crossing** [BPT89, LE94, SA18, BdIPS15]. **CROSSREG** [RL93]. **Crystallizer** [CH87]. **cumulant** [Pen15]. **Cumulative** [OLÖ97, SA18, CLN20, KP12, Kay16, Whi00]. **Current** [HvdHR09]. **curves** [Sta11]. **Customer** [Elc94, FY11, HKL94, RW95, FL05, GZ09, PKK13]. **Customers** [BBS97, HK92a, SB13, ST94, AHW10, AY08a, ADGZ09, FM17, KN00, MK17, Mat17, Mat19a, MK19, Mat19b, ML01, THM04]. **cusum** [WN15]. **Cut** [Men94a, HBKK03]. **Cycle** [BZ05, Nak01]. **Cycles** [Joh98]. **cyclic** [SAdK04]. **Cyclical** [CBM18].

D [CCC05, CLC98, EZB06, Fra05, MC11, TS07, HvdHR09, Lu09]. **D/A** [HvdHR09]. **Dam** [BLP93, Kha88]. **Dams** [BZ05]. **DAR** [MC11]. **Data** [Hun91, LOdBP87, Ros87e, Rot93, Sad96, Sad98, AY08b, GCDB20, KM16, NK07, Nad08, SKL12]. **Dates** [IwW97]. **Deadlines** [PT93a, Rig87, ST94, Xu91]. **Death** [DOW93, KR87, Kij94, Smi97b, CZ03, JC18, KPDR16, KPH10, KS01, Kyr04, MT16, MZ17, MOSU10, ZCJ04]. **decay** [Miy02]. **Decaying** [MCB18]. **Decision** [BBS96, BC98, BK95, CS90, CZB89, HV95, Sen89, Sen91, Sen93b, Wak98, Whi89, YZ98, BGG07, Wak00, vdL11]. **decisions** [SvNKC00]. **decomposability** [HM19]. **Decomposable** [Chy91]. **Decomposition** [JL19, LK09, HvdW08]. **Deconvexification** [ER95]. **Decrease** [FHJ94]. **dedicated** [AAD07]. **Deep** [Kol94]. **Deep-Penetration** [Kol94]. **default** [LQ15]. **deferral** [FKL02]. **defined** [HS13]. **degradation** [UKM12]. **Degree** [DM20, FMR17, KM16, DK09, FH17a, Mah13b, ZD19]. **Degree-Based**

[DM20]. **Delay** [AdHBvO14, Bri88, RS90, Ros88c, SP98, Xu91, YM92, vDTW88, ADGZ09, FW15, GZ09, Wan02]. **Delay-Dependent** [Bri88, FW15]. **delay-risk** [GZ09]. **Delay-Variance** [Ros88c]. **Delayed** [VT92]. **Delays** [BAWD12, CY10]. **Demand** [Arr87, BL87b, SD97, BA02, GTDKÖ09, KTC14, KAR09, KLT12]. **demands** [AÖ12, GLW11, PKK13]. **Densities** [Hes92, SSS02, SSS04, SSS08]. **Density** [Bal92, RL93, HvdL03, TYZ19]. **denumerable** [YHZ06]. **Departure** [PW98]. **Departures** [GSW93, PMB96, RS89]. **Dependence** [BPT90, CS94, CSK89, DKSS06, FHJ94, HJ95, KK00, KK05, KK06, Ott93a, DF08, HP00, HCX06, LHL08]. **dependencies** [OE10]. **Dependent** [Bri88, CP95, CH87, DR95b, Dub98, HM87, HV95, Kha88, RSZ93, Sch95, AAK19, BC13, BB06, BA02, BCD⁺14, BKKP05, Bro09, CMH13, DCN05, FW15, Fra13, Fra19, FNC20, KS02, KA16, LYF16, LRW09, MT16, NS17, PW12a, PW12b, SGF20, WAvHD09, XWTW18, Yam00]. **depletion** [ABEK17]. **depreciation** [CK15]. **Derivation** [MO95]. **Derivative** [GHS91, Hei01]. **Derivatives** [FG91]. **design** [HJM09, Lin19]. **designs** [Hwa00, HL01, HL04]. **Detect** [MR88]. **Detecting** [Abd16, LE94]. **detection** [SVL02]. **Deteriorating** [IwW97, BGDR03, RL05, YK00]. **Deterioration** [KWA96, BA02, BY99]. **Determining** [Bel11]. **Deterministic** [IwW97, GHvdL07, Rat19, Tij08]. **detrimental** [Gra08]. **Developments** [BZ13b, Kha13, Xu13]. **Deviation** [PW98, CSvD02, GMZ10, HH16, KS01, WWH18]. **Deviations** [DOW93, Man96a, RW92a, HP03a, HP03b, ME14]. **device** [VM12]. **Devices** [ÇÖ87, Lin19]. **DHR** [BL02]. **Diagrams** [Chy91]. **differences** [BC18]. **different** [BFRR01, Hor01]. **Differential** [McN88, BHCKS04]. **Diffusion** [Bar96, BL87a, DJ07, Lef01, SS20, Abd17, PS02, WWL17, Yan20]. **Diffusions** [AK96, Pla92, STI18]. **dikes** [SvNKC00]. **Dimensional** [DP93, Hes92, BK03a, CMZ17, DO16, KMS15, STI18]. **Dimensioning** [BT95]. **dimensions** [KAJ07]. **Direct** [Lin94a]. **Directed** [Mad93, BJ19]. **Directional** [MS93]. **directionally** [Rol05, SI04]. **Dirichlet** [BHP05]. **Disaggregation** [Buc97]. **discarding** [DA03]. **disciplinary** [Çağ16]. **Discipline** [BvHvO97, Sha88]. **Disciplines** [ÖLC95]. **discount** [NYZ04, Tan06]. **Discounted** [ER95, Sen91, Wak98, HPS99]. **Discounted-Cost** [ER95]. **discounting** [vdWSvN08]. **Discrete** [AvER95, Ber96, Cai02, CCP90, CG96, CJ96, Din95, Dub98, Eli08, HPS08, Van96b, Bel11, BOR06, Bor00, CLSS13, FS20, GDRV10, HL14, Hor01, Kla00, MC11, PKK13, Wan17b]. **Discrete-Time** [CCP90, CG96, CJ96, Eli08, BOR06, Bor00, HL14, Hor01, MC11, Wan17b]. **discretization** [ARK03]. **Diseases** [Vil18]. **Disk** [Rig98]. **Dispersion** [ANFPLCSL05, BHK03, AKS11]. **Dispersion-type** [BHK03]. **Dispersive** [LZH16]. **Dispersiveness** [KK06, KK05]. **distance** [Cov10, IBI08, YXH19]. **Distances** [Rot93, KP07]. **distinct** [Hwa00]. **Distinguishable** [Fro95, KM88]. **Distorted** [BN18]. **Distributed** [GSW93, Kol92, Gut14, PS10]. **Distributed-Event** [GSW93]. **Distribution**

[AW95, AR97, ANFPLCSL05, Arr87, Bro97, CH87, CHW89, DP93, HW92, Jaf92, LC97, LN92, Lin94a, Lin94b, OLÖ97, RMS94, RS94a, RS90, Roy90, SA88, Smi97a, Tam98, Van88, VS87, ZL02, vdH87, AAC14, Ang04, BHP05, Bel11, BK03a, Bro01, Cha99, CM05, DXX16, DK09, EA06, FE01, GM14, Gup07, Gup15, JL19, LZH16, LZ10, LRW09, MP02, Mon07, Mon13, NK07, Nad16, Nad17, PL20, Ros06a, XC10, XDZ15, ZPD06, vdMR08].

Distributions

[AvER95, Ald87, AFP88, And95, BLS12, BPT89, BS87, BN18, FGR10, GKL87, GM96, KG87, LG89, Lef96, Lin90b, Lyn99, Mah91, MBP07, Mei91, OLÖ97, PT93b, RS98b, AK05, AO18, AO19, BS06, BB00, BPG12, Bri14, Bro09, BK09, CCC05, FL13, FH17a, FS20, GK07, GKB13, HJK07, HM19, Kla00, LX06, Lin19, Lyn03, MHZ10, MZ17, MFN17, NWB13, NCJ18, NBR13, Olu99, Olu06, PS02, PO15, RSS09, Roy02, Sie07, TE15, WC00, ZYWN06, ZH09].

diversification [Mei14]. **Diversity** [BPT87]. **dividend** [MZS16].

dividend-reinsurance [MZS16]. **Division** [RS90]. **Domain** [KSvH14].

dominance [Olu11]. **Domination** [BSS90]. **done** [ZDS20]. **Dormant**

[Bor95]. **Double** [AK96, HL91, NBR97, Per97, BPS14, BDPS11, Han19].

Double-Loop [HL91]. **Downs** [Cal97]. **Downs-Thomson** [Cal97].

downstream [DMvU07]. **Drawing** [Mah13a]. **DRHR** [AK05]. **Drift**

[DP93]. **Driven** [KR94, BKM10, GKPR99, Rao15, UKM12, XDZ15].

drought [NK07]. **Dual** [MD06, FL13]. **Duality** [DF90, PP89, Lor18].

Duality-Equivalence [PP89]. **Duals** [AS96]. **Dubins** [Mei14]. **Due**

[IwW97]. **duration** [PR08]. **Dynamic**

[AAD07, ADGZ09, Bhu09, CCdO01, HMW09, HS13, KM88, KSM88, LL90,

MD06, PT94, XC09, ZCA18, vdWY03, AP99, Bro00, DKM16, JL19, KMS20,

LSSZ16, NDB13, PM17, RB10, RB12, Sen01]. **Dynamics**

[GD18, MW94, FLL12, Bax96].

Each [CLC98, BK06]. **Earliness** [For93, PT94, CZ06]. **Early** [SO94, SVL02].

Echelon [DvdH97, BvHTvO18]. **Echo** [BR17]. **edge** [Mah19]. **Edition**

[Bax96, Joe12]. **Editorial** [AEL08, Ros87d]. **Effect** [Cal97, Tur98]. **Effective**

[CW95, Nak01, AAKN09]. **Effects** [CH87, EA06]. **Efficient**

[GW96, CMZ17, Ros06b, WW05]. **Eigenvectors** [Bro91]. **Electric**

[SO94, KAA12]. **electricity** [CVB05]. **Elsayed** [Sha98]. **embedded** [GT07].

Embedding [VR89]. **embeddings** [PB06]. **emergency** [BvHTvO18, Pre02].

emigration [ZCJ04]. **Emphasis** [BZ13b, Kha13, Xu13, HL14]. **empirically**

[WGI99]. **empty** [Zaz04]. **Encountered** [VT08]. **end** [YS08]. **Endogenous**

[FZ93]. **Energy** [BA18, Abd17, Cag17, Kad17, Yin17]. **Energy-aware**

[BA18]. **Engineering** [MY11, Sha98]. **entire** [FZ15]. **entropies** [Kay16].

Entropy [AR14, CHS87, MPP93, Hua20, KP12, LZ11, LW19, Qiu19, TYZ19].

Entropy-based [CHS87]. **Environment**

[AMK18, PP02, SS89, BPS06, SZF18, UKM12]. **environment-driven**

[UKM12]. **Environments** [ÇÖ87, FPOP08, Rat19]. **EOQ** [BP01, BPS06].

EOQ-type [BP01]. **epidemics** [LP15, OE10]. **Equation**

[Fan96, FG91, JS89, Sen93a, BHCK04]. **Equations** [Ban92]. **Equilibrium** [EGL92, HH96, HvdW97, HKK10, Jaf92, MI10, VS87, BCR05, Bro00, CVB05, Gup07]. **equilibriums** [Che12]. **Equipartition** [MY11, Yan98, ZYL10]. **equipment** [JA06, YK00]. **Equivalence** [BZ05, Mad93, PP89, Whi89, Bha99, BB00]. **Equivalent** [MH10]. **era** [Mei14]. **Ergodic** [SR90, Hua20]. **Ergodicity** [Spi91]. **Erlang** [AHW10, KSvH14, PC14, RS02, Zie96]. **Erol** [Çağ16, Pek16]. **Erratum** [MY11, DZB12b]. **Error** [CZL96, Mvd97, Sad98, Van92a, YZL00, vD88]. **Error-Bound** [Van92a]. **Errors** [DLR87, GM96, WXWH18, XWTW18, SHM09]. **Errors-in-variable** [WXWH18]. **Establishing** [PT93b]. **Estimate** [LOdBP87, vD95]. **Estimates** [GHS91, Lom94, Tan04]. **Estimating** [CZL96, DCL⁺05, FG91, KW13, OGP95, PR97, Ros89, CM05, GN14, NS04]. **Estimation** [Ang97, Bro97, EGL92, Jun88, Kha99, Nay89, Rei90, YLB96, Bro01, HBKK03, Lu09, MS06]. **Estimator** [DR95a, LR91, XWTW18, GR12]. **Estimators** [DK88, WXWH18, FWGD00, WW05, Zaz07]. **Euclidean** [ADS88]. **European** [Wan18b]. **Evacuation** [BA18]. **Evaluated** [Vil18]. **Evaluating** [FS89, FR92]. **Evaluation** [KSM88, LZ00, AL09, VMB00]. **Event** [GSW93, ZL02, CMZ17, CM05, KMT18, Lag06, SZ99]. **events** [CF12, CMH13, Cov10, Mi00]. **Evolution** [EGL92, Mah19]. **evolving** [Mah13b]. **Exact** [GS98, KS02, KMT18, LOdBP87, LK08, PS02, XDZ15]. **Examples** [Bal92, DF90]. **excess** [KL15]. **exchange** [WXL20]. **Exchangeable** [CLSS13]. **excursions** [Cal10]. **Executive** [WSX18]. **exercise** [Yan20]. **Exhaustive** [BCGW92, BAWD12]. **Existence** [CCdO01, PT93b, HPS99]. **exit** [RL03, RL05, SZ03, SZ05]. **exotic** [RS00]. **Expansion** [AF92, AL15, Ang06, HPS99]. **Expansions** [NWB13, WN09, HHvU07, LMH12, MNH15]. **Expectation** [JL98]. **Expectations** [FG89b, KH91]. **Expected** [Abr93, IwW97, JST01, MO95, BNT06, CSZ03, HL01, MK17, Mat19b, Nak01, Ros15]. **expectiles** [MNH15]. **experimental** [BHCK04, GCDB20]. **Experiments** [LE94, Olu99]. **Expiring** [RS98a]. **Explicit** [CSP12, LS11, KSS15]. **Exploiting** [Bro06]. **Exploration** [Ben90, Ben92]. **explosiveness** [Spi15]. **Exponential** [BR95, BLS12, Bro97, CPS89, Olu11, Ste87, ZL02, BS06, BKP01, GHvdL07, Han19, KK01, Lin19, MHZ10, NK07, Olu06, Sie07, Yam99, ZL09, ZB12, vdWSvN08]. **Exponentiality** [Bha99]. **exponentiated** [HN19]. **extended** [GK07, GV11]. **Extending** [Ros95]. **extensions** [AAC14, GM14, KP12, KSvH14]. **External** [Kij92, CF12]. **Extinction** [Bha87]. **Extinctions** [Ros87c]. **Extremal** [ALM07, TSW97, CMH13]. **Extreme** [TE15, ZDS20, CH11, MNH15]. **Extremes** [Eli05]. **extropy** [QWW19, YXH19].

face [HP03b, HPS08]. **face-homogeneous** [HP03b, HPS08]. **Facility** [PP02, Pre02]. **facts** [GN15]. **facsimile** [KT01]. **factor** [DF08, NYZ04]. **Factorization** [Ald93]. **factors** [EA06, Tan06]. **Fail** [FG89a]. **Failure** [AENS94, BLS12, BF91, CHJ95, ES91, HY90, Lyn99, Tay87, Yao89, AAD08,

AO18, AO19, BSL15, DCL⁺05, DCN05, FE01, GK07, GV11, Lef06, Lyn03, NH04, ZBA05]. **failure-prone** [AAD08]. **failure-rate** [GK07]. **Failures** [CHL94, HM87, CH12, Kwo14, ÖK14, ZPD06]. **fair** [Lu09, Lu10]. **fairness** [AILR08]. **False** [HT96]. **Family** [Ste87]. **Fast** [BM02b, Tim16, FH17a]. **Fatigue** [Tay87]. **Fault** [BPT87, LM87]. **Fault-tolerant** [LM87]. **faults** [Hil99]. **FB** [MN05]. **FEC** [XC10]. **fed** [BM02b]. **Feedback** [KT97, Yec88]. **feedbacks** [Jia19]. **feeders** [ZPD06]. **Festschrift** [Pek16]. **Fields** [BF90, LY04]. **Fill** [Hil99]. **filter** [LC07, Miy00]. **Filtering** [Fan96, LS11]. **financial** [HL14, PL20]. **find** [GT07]. **Finding** [MR95, MK17, Mat17, Mat19b]. **Finite** [Bar96, BK03b, CCdO01, DR97, GI88, Gou94, Kad17, Kij92, LOdBp87, Lu13, MS91, Miy92, MT93, PY16, Tij92, VS87, VT92, WB96, vDTW88, AAD08, AGC07, AY08b, Bri14, CM00, Cov10, HHvU07, HS07, JD07, Rat19, SI04, Sie07, SNS19, Tan04, Tan06, Tij08, Zha99]. **Finite-Buffer** [Bar96, Gou94, MT93, Tij92, CM00, Zha99]. **Finite-Capacity** [WB96, SI04]. **Finite-Horizon** [BK03b]. **finite-source** [SNS19]. **finite-state** [HHvU07]. **Finite-Time** [DR97, Bri14]. **First** [AvER95, AR97, BS87, BvHvO97, DP93, Lef96, RL93, SS87, Tam98, VT08, ZL02, vdHHV01, Pin07, SZ03, SZ05]. **First-Come** [BvHvO97]. **first-exit** [SZ03, SZ05]. **First-Passage** [Lef96, vdHHV01]. **First-Served** [BvHvO97]. **Fisher** [AAK19]. **Fit** [And95, BF91]. **Fitting** [AvER95]. **Fixed** [CH88, Tak96, Yao89, CSL09, Fro99]. **Fleeing** [Sat97]. **Flexible** [ER95, sADL02, AAD07, AAD08, Pan08, Sto05]. **Floating** [Kol92]. **Flow** [AF92, FS89, LL91, CSZ03, GRSV14, KS02, Ros15, Voi09]. **Flow-Shop** [LL91]. **Flows** [BBW91, BOT09]. **Flowshops** [PSC92]. **Flowtime** [LK96]. **fluctuating** [GTDKÖ09]. **Fluid** [BPvdDS99, FZ19, KR94, MR95, Man96b, RW92a, SY92b, ARK03, AJK01, BPS14, BOT09, BPS06, BKP01, BHM09, DA03, GKPR99, KS02, LZ19, SZ02]. **Fluids** [DOW93]. **FM** [LE94]. **forced** [AS18, Pek99a]. **Forecast** [SHM09]. **forewarning** [Kwo14]. **fork** [LZ10]. **fork-join** [LZ10]. **Form** [GS92, KS92, MBP07, RW92b, AL15, BB02, BvHTvO18, Eco99, MP02, Mar16, WXL20, Yam99, Yam00]. **Formal** [MO95]. **Forms** [VV88]. **Formula** [JS96]. **formulas** [NCJ18]. **Fortune** [Dub98]. **Fortune-Dependent** [Dub98]. **forward** [CL06]. **Four** [LL90, FL05]. **Four-Station** [LL90]. **four-threshold** [FL05]. **Fractal** [KAJ07]. **Fractals** [Bax96]. **Fractional** [Her95, DM03, Rao15, Yan20]. **Framework** [Fre91a, Wan17b]. **Free** [AW89, Ken94, BPR10]. **friendship** [BJ19]. **Fringe** [AFP88]. **Front** [Ano87b, Ano87d, Ano87f, Ano87h, Ano88b, Ano88d, Ano88f, Ano88h, Ano89b, Ano89d, Ano89f, Ano89h, Ano90b, Ano90d, Ano90f, Ano90h, Ano91c, Ano91e, Ano91g, Ano91i, Ano92b, Ano92d, Ano92f, Ano92h, Ano95b, Ano09b, Ano09d, Ano09f, Ano09h, Ano10b, Ano10d, Ano10f, Ano10h, Ano11b, Ano11d, Ano11f, Ano11h, Ano12b, Ano12d, Ano12f, Ano12h, Ano13b, Ano13d, Ano13f, Ano13h, Ano14b, Ano14d, Ano14f, Ano14h, Ano15b, Ano17h, Ano18b, Ano18d, Ano18f, Ano18h, Ano19b, Ano19d, Ano19f,

Ano19h, Ano20b, Ano20d, CW90b, Fil98, Ano15d, Ano15f, Ano15h, Ano16b, Ano16d, Ano16f, Ano16h, Ano17b, Ano17d, Ano17f, Cho99, Hil99, YS08].
front-end [YS08]. **Frost** [OE10]. **Full** [TS96, LQ15]. **Full-Information** [TS96]. **full/partial** [LQ15]. **Fully** [KW94]. **Function** [AH96, BSS98, Fis91, Lin92b, MPP93, OLÖ97, Gup16, HvdL03, KSvH14, Mon13, NL07, PK06, Spi15]. **Functional** [JS89, PW98]. **Functionals** [HvdHR09]. **Functions** [AENP89, BL89, CS94, Fro95, RS94a, Tem94, AL15, BJS99, BdlPS15, DFS10, FE01, GV11, HYL07, Ros06b, XDZ15, YHZ06].
fund [KKL17]. **Funding** [BK06]. **Further** [AKP05, BL89, Qiu19].

G [AGC07, AW96, BB96, BBS97, CG96, CRP93, Dud97, ET87, FK96, GV10, LN92, LRW09, LK08, MN05, NJ95, ÒLC95, PV11, PZ04, Ros06a, SS92, SKA09, SK11, VY08, Wan02, WW05, dK89, Cha99, PR08, Bar08, Eli08, LRW09, SS92].
G/G/1 [LRW09]. **G/G/c** [SS92]. **G/GI/** [Eli08]. **G/M/c** [Bar08]. **Gains** [RTW09]. **Game** [McN88, Che11, Kay09, MI10, Pen10, Ros11, TvdW06].
games [Che09, Che12, KSvH14]. **Gamma** [BLS12, LG89, Tem94, AKS11, AO18, AO19, HN19, KX12, Nad16, PO15, Zha11, ZHZ15]. **gammas** [BSL15].
gap [Fra99]. **GARCH** [WSX18, WXL20]. **Gated** [Bor95, BWY93, BCGW92, PZ04, vdMR08]. **Gating** [JS89]. **Gaussian** [AAK19, BF90, BPG12, Bre90, GV11, LC07, dl06]. **Gelenbe** [Çağ16, Pek16].
General [CS92, Dav95, FG89a, FL98, Fre91a, LR97, Man96b, Van88, ADGZ09, CK15, FW15, GN14, HL04, ÖAA01, WS06, WN15].
generalization [KL15]. **Generalized** [CP93, CH11, DLU99, HK90, KW89, LG89, MBP07, ME14, NZP18, OLÖ97, RS90, Van92b, BBHK10, BMR05a, CLN20, CH15, CLSS13, DFS15, DvdLR11, FL13, FRR02, GV11, GKB13, Gut03, HN19, HZ05, HZ06, HJK07, Hua20, Kay16, KL12, KM12, MNH15, Nad16, PO15, TA11, XH08, XH09, XZ11].
Generalizing [JS96]. **generate** [GDRV10]. **generated** [BM11, MOSU10].
Generating [DS87, Kol92, BMR05b]. **generation** [BCR05, DO03, YSM06].
Generator [But89, Tar17]. **generic** [BKM10]. **genetic** [GN15]. **Geo** [CLC98, CLC98]. **geom** [Cha99, CG96]. **geom/g/1** [Cha99]. **Geometric** [BS14, DZZ18, Eco99, LT96, Las98, Spi91, BB02, CF13, CBG15, DZB12a, DZB12b, LKG19, MHZ10]. **Geometric-form** [Eco99]. **Gerald** [BOV95]. **GI** [BdBS20, Eli08, LSSZ16, NQ01, PMB96, Sha88, XLSZ04, AW96, BBS97, BdBS20, CCC05, CSP12, Eco99, LN92, LSSZ16, NQ01, Sha88, Wan02, WW05, dK89]. **GI/C** [CSP12]. **GI/C-MSP/1/** [CSP12]. **GI/G/1** [AW96, BBS97, LN92, Wan02, WW05, dK89]. **GI/GI/1** [NQ01, Sha88].
Gibbs [Din95, Ste87]. **gini** [DM20, ZD19]. **Gittins** [AAR11]. **Given** [Mei91, Sad98]. **Global** [RS94b]. **Globally** [Bor95, BWY93]. **gold** [SH00].
gold-mining [SH00]. **Goodness** [And95, BF91]. **Goodness-of-Fit** [And95].
governed [SC03]. **gradient** [AAES10, EFG17]. **gradual** [Miy00, SZ02].
Graph [BC94, Sie93, Van01, vdHHV01, Gut03]. **graph-based** [Gut03].
Graph-Structured [BC94]. **Graphs** [Ald93, BBW91, BS14, CS93, DH87, Mad93, Pal90, AR14, AS00a, DK09,

DM20, FHS13, HLM16, Mah13b, Mah14, Mah19, MOSU10, ZBA05]. **Greedy** [ADS88, BC94, FL98]. **Group** [AENS94, Abr93, BLSV03, CHS87, CHH90, VT08, Yao88, YH88, AGC07, ZP16]. **Group-testing** [CHS87, ZP16]. **grouping** [LWL19]. **groups** [PY14]. **Growth** [CH87, Bro99, FH17a, KL10, Mah13b]. **GSR** [vZS04]. **guess** [Nic16]. **guessing** [Pen10].

Hall [Man96a]. **Harmonic** [JL98]. **Harris** [FH94]. **harvesting** [Abd17]. **Hashing** [Ald88]. **Having** [BLS12, GKL87, Haj15]. **Hazard** [BSS98, CE96, HH00, KK06, KX08, LR91, AES10, BK09, Bro14, CR01, DZB12a, DZB12b, Gup16, KK05, KX07, NBR13]. **Hazards** [JR92, Ros90a]. **Heavy** [BW14, CPR91, FS99, FGR10, IVA15, PB06, VdK87, BM02b, Lu09, Lu13, vdMR08]. **heavy-tailed** [BM02b]. **Heavy-traffic** [BW14, IVA15]. **heel** [vZS04]. **Henk** [Sch96]. **Heterogeneous** [BZ13b, DZZ18, Kha13, LY13, Wan18a, Xu13, DLB12, DDL14, FL20, HN19, HZW01, LWL19, MHZ10, XH11, ZL09, Zha11]. **Heuristic** [ADS88, Jun88, LM87, LAWZ01]. **Heuristics** [GV90, JLAE18, Tij92, JLAE17]. **Hidden** [BB97]. **Hierarchical** [KS92, FMR17, VMB00]. **high** [CM05]. **high-order-event** [CM05]. **Higher** [BCS92, Pla92]. **Higher-Order** [Pla92]. **Highly** [KSM88, NS04]. **History** [CP95, CHH90]. **History-Dependent** [CP95]. **Hitting** [BOT09, Hes92, MZ17, RS02, STI18]. **Hitting-Time** [Hes92]. **HOL** [CLC98]. **Holding** [FY11]. **Holst** [Hil99]. **homogeneous** [HN19, HP03b, HPS08, Hua20]. **Hop** [LT00]. **Horizon** [BK03b, Lu13, SLZ04, SBZ16, Tan06]. **horizons** [Tan04]. **Hunting** [Sat97]. **Hydrodynamic** [GD18]. **Hydropower** [MD06]. **hyperbolic** [LRW99, vdWSvN08]. **Hyperexponential** [OLÖ97]. **Hypergeometric** [BLSV03].

ideas [RL01]. **Identical** [BCD95, JST01]. **Identification** [FGR10, EFG17]. **Identifying** [BS87, GS93]. **Identities** [Han03]. **Identity** [Ros98, KA16, Wan02]. **idle** [AW12, AS18, Haj15, Pek99a]. **IEEE** [FM16]. **IFR** [BLS12, DFS10, DLP90, KM07]. **Illustration** [VR89]. **Images** [BBS88]. **imbeddable** [KM07]. **IMIT** [AK05, AKP05, LX06]. **Immigration** [Smi97b, CZ03, Kyr03, Kyr04, MOSU10, ZCJ04]. **immigration-death** [KPDR16]. **impact** [ZZ13]. **impacts** [GZ09]. **impatience** [Cao17]. **Impatient** [SB13, AY08a, AZR08]. **Imperfect** [Fre91b]. **Implications** [FH94]. **Impolite** [ÖLC95]. **Importance** [BL89, CCH99, CHC00, Gut97, JR92, Kol94, Ros98, BdBS20, GS12, GR12, Men04]. **Imprecise** [dCHQ09]. **improve** [Pek99a]. **Improved** [Abr93, Ang97, DR95a, YK00]. **Improvement** [CE96, McN89, WK88, Yao88]. **Improvement/Newton** [Whi89]. **Improving** [AS18, BF90, GR12, PR94]. **In-Process** [WAI95]. **inaccuracy** [KMS20]. **inactivity** [DLB12, KA04, LL03, LZ11]. **incidents** [AZR08]. **including** [YZL00]. **Income** [Arr87]. **Incomplete**

[BLSV03, BK93, RW95, Tem94, HS07]. **Incorporating** [DO03, OE10]. **Increasing** [CHJ95, Lyn99, Tur98, CH11, KP07, Lyn03, Ols01, Rol05]. **increments** [Lu13]. **Independence** [Mad93, STI18]. **Independent** [BCD95, HP89, LG89, NZP18, YH88, AKS11, BdBS20, FL20, KX12]. **Independently** [RS98a]. **Index** [LT00, Tam98, AAR11, DM20, HKK10, Vil16, ZD19]. **Indexability** [CY10, Vil16]. **indexed** [Hua20, SZF18, WWZ15]. **indexes** [GS12]. **Indices** [Kha99, FHS13]. **Individual** [Bro00, YH88, Ros15]. **Inequalities** [AAK19, KG92, Li94, Mon13, SZ99, GMZ10, Kha07, Olu99, Joe12]. **Inequality** [BR95, Ros95, Mon07]. **inert** [FM17]. **infectives** [OE10]. **Inference** [RSZ93, JC18]. **inferences** [HM20]. **Infinite** [AY08a, HPR96, Kha88, PW12a, PW12b, TV91, AW05, BDM15, DPV16, FS99, PY14, SLZ04, SBZ16]. **Infinite-Armed** [HPR96]. **Infinite-server** [AY08a, PW12a, PW12b, BDM15]. **Infinite-State** [TV91]. **Influence** [Chy91]. **Information** [Arr87, BLSV03, BBS96, BK93, Fre91b, Has07, HKL94, RW95, TS96, VT92, Yan98, Yao88, AAES10, AAK19, CLN20, HS07, LQ15, SLZ04, ZAE19, ZZ13]. **Informational** [MY11]. **Inhomogeneous** [CK88, LW19]. **Input** [ALR00, BKP01, BKKP05, CJ96, DMvU07, DA03, Miy00, SZ02, Whi00]. **Input-Queued** [ALR00]. **inputs** [GKPR99]. **Insensitivity** [KW89, YS08]. **insights** [AZR08]. **Inspected** [KWA96]. **Inspecting** [HP89]. **Inspection** [DLR87, Ang06, HZ04, Ros03a, YK00]. **Instability** [Ros88b]. **instant** [HM15]. **Insurance** [AK08, NZP18, FKL02, LP15, Ros03b]. **Integral** [Ban92, Lin95]. **Integrals** [BPvdW91, KH91]. **Integrated** [Hun91]. **Integration** [CCP90]. **Intelligent** [Ber96]. **Interacting** [AB93]. **Interarrival** [CGKS96, Koc96]. **Interchangeability** [CPS89]. **Interchangeable** [OS90]. **interconnected** [JST01]. **Interest** [HV95, YZ03, Cai02, FNC20]. **Interest-Rate-Dependent** [HV95]. **Interference** [VV88, GN15]. **intermittent** [BKP01]. **intermittently** [XDZ15]. **Internet** [AY08b]. **Interpretation** [Sha88]. **Interpretations** [GV90]. **Interruptible** [SO94]. **Interruptions** [BWY93, BMK08, LXH04]. **intersection** [DK09]. **intersections** [BAWD12, HvdW08]. **Interval** [CL91, Lef01, Smi97a, vdH87, Cov10, HBV10, Mi99, MOSU10]. **Intrinsic** [RSS09]. **introduction** [Cag17, Kyr03]. **Invariant** [FTC98, LT96, Las98, CBG15, GMZ10]. **Inventory** [AF97, BL87b, CF06, FZ93, FH94, PP89, Per97, PP02, ABEK17, AÖ12, BLPS05, BPS14, BA02, CXY12, FW15, FL05, HKS07, LXH04, NPS04, PC14, XC09, ZK06]. **Inverse** [Lin92a, Lin92b, Tag00, GV11]. **inversion** [dl06]. **Involving** [Bro89, AKP05, Hil99, ÖAA01]. **IPA** [Miy00]. **Irreversible** [SO94]. **ISBN** [Sha98]. **isolated** [HvdW08]. **Israeli** [PY14]. **issue** [Ano87b, Ano87a, Ano87d, Ano87c, Ano87f, Ano87e, Ano87h, Ano87g, Ano88b, Ano88a, Ano88d, Ano88c, Ano88f, Ano88e, Ano88h, Ano88g, Ano89b, Ano89a, Ano89d, Ano89c, Ano89f, Ano89e, Ano89h, Ano89g, Ano90b, Ano90a, Ano90d, Ano90c, Ano90f, Ano90e, Ano90h, Ano90g, Ano91c, Ano91b,

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J [BOV95]. **Jackson** [AW05, Eco03, Lin97, PM17, Zaz04, vD95]. **Jobs** [BC94, BBCP97, CHW89, FG89a, HW92, IwW97, MCB18, Xu91, ZCA18, AZR08]. **jockeying** [DKM16]. **Join** [THM04, LZ10]. **Jump** [Bou96, Fan96, BPS14, GT10, Han19, PS02, Tar11, WWL17, Yan20]. **jump-diffusion** [PS02, WWL17, Yan20]. **jump-fluid** [BPS14]. **Jump-Over** [Bou96]. **jumps** [Rao15].

K-NN [Rot93]. **Kalman** [LC07]. **Khintchine** [JS96]. **knapsack** [CR15]. **Knockout** [CHYZ93, CR19, Fra13]. **knowledge** [EFG17]. **known** [LC97]. **Koehler** [Lin90b]. **Koole** [Mül98].

l [NJ95]. **Labeling** [Ang89]. **Laboratories** [OGP95]. **Lag** [FHJ94, Kul04]. **Lagrangian** [HJM09]. **lanes** [vdHvHE01]. **Laplace** [Bha99, Keb94a, NK05]. **Large** [AB93, Ben90, BA18, DOW93, HP03a, HP03b, PW98, RW92a, SAS89, SR90, Whi88, Man96b, ME14, NS04, WWZ15, Man96a]. **large-deviations** [ME14]. **Large-Scale** [Whi88, BA18]. **Largest** [Mei91, HN19, ZB12, ZHZ15, ZDS20]. **Lasota** [Bax96]. **Lateness** [LL91]. **Lateness-Related** [LL91]. **latent** [HCX06]. **lateral** [BvHTvO18]. **Lattice** [LZ00, CH12, DM08, FMR17]. **Law** [BS93, SAS89, Bar08, BPG12, BC18, GMZ10, WWZ15, KW13]. **law-invariant** [GMZ10]. **layered** [PY16]. **LCFS** [NQ01, Sha88]. **LCFS-PR** [NQ01]. **Lead** [DvdH97, FH94, KAR09]. **Leader** [DY90b]. **leadtimes** [PC14]. **leaky** [Miy00]. **leaky-bucket** [Miy00]. **Learning** [JLAE18, Bor00, Cag17, JLAE17, KLT12, Tim16]. **Least** [HL92, Tim16].

least-squares [Tim16]. **Length** [Alz88, SS92, DMvU07, LZ10, Lin00, Olu99]. **Length-Biased** [Alz88]. **Lengths** [Mah91, ALM07, KP07, Ros99a]. **Leprechaun** [Ber96]. **Lerch** [KPH10]. **level** [MT16]. **level-dependent** [MT16]. **lévy** [BKM10, DMvU07]. **lévy-driven** [BKM10]. **Lieberman** [BOV95]. **Life** [BFR99, GKL87, KG89, Vil18, AK05, GV11, Gup16, HZW01, LL03, LX06, LZ11, Lin00, Lin19, MFN17, NDB13, Olu11, Roy02, SY15]. **life-length** [Lin00]. **Life-threatening** [Vil18]. **Lifetime** [Kor03, KP12, Qiu19, WC00]. **Lifetimes** [CS94, KX10, BL02, DLB12, LYF16]. **light** [MN05]. **light-tailed** [MN05]. **Likelihood** [DZB12a, DZB12b, HZW01, HZ04, LOdBP87, Wan18a, BBHK10, BGR11, HM20]. **Limit** [CZL96, GD18, HS91, Ols01, RS95, SAS89, Ste87, BY99, BDM15, Che11, FZ19, KPH10, LY04, TYZ19, dCHQ09]. **Limited** [AF97, CPR91, BW14, WAvHD09]. **Limiting** [FG89b, Mah91, WJ18]. **Limits** [AW95, Bar96, Bla98, Whi00, AJK01, BH02, PB06, SS20]. **Lindley** [Roy90]. **Line** [Che97, CW90a, Fra19]. **Linear** [Ald88, BPT90, GS98, HS92, KPDR16, LZ00, Mei91, Smi97b, CFKP99, GK07, JA06, KX12, Mah13a, NK05, NL07, ZCJ04]. **Lines** [AM87, AAD07, AAD08, JD07]. **Link** [CHL94, DH94]. **Lipschitz** [Tar17]. **liquidation** [KTÇ14]. **Lists** [CW90b]. **Little** [KW13]. **Load** [VdK87, FH17b, FS99, HBV10, PKK13, XC10]. **load-sharing** [FH17b]. **Loading** [Rig92, DCN05]. **loading-dependent** [DCN05]. **local** [AL15]. **Locking** [RTW09]. **Log** [Bha87, SS87, Bro01, MXH18]. **Log-Concavity** [SS87, MXH18]. **Log-Convexity** [Bha87, SS87]. **logconcavity** [PSZ00]. **Lomax** [Roy90]. **Long** [CW90a, ARK03, Ang01, FKL02]. **long-run** [ARK03, Ang01]. **Long-Run-Average** [CW90a]. **long-term-care** [FKL02]. **Longer** [Fla89]. **longest** [AW12, Haj15]. **Longman** [Sha98]. **look** [BDPS11]. **lookback** [Yan20]. **Loop** [HL91, GHvdL07]. **Loss** [BT95, BZ05, DP95, GV10, Gou94, HL92, Key90, MS91, Miy92, MT93, RW92b, RS02, Zie96, AHW10, AW12, Bro01, Haj15, HMW09, KSvH14, LWZ16, NS17, Pen15, SBZ16, Zha99]. **Losses** [MR88, Tan06]. **Lot** [Sob95]. **Lower** [Abr93, STI18, XLSZ04, Yao88, AAC14, Che11, Men02]. **LRD** [XLSZ04]. **LRD/GI/1** [XLSZ04]. **lumping** [KS12]. **Lyapunov** [Las98].

M [Bar08, Dod89, Eco99, Elc94, FY11, HH16, HW92, NJ95, SNS19, AGC07, BB96, CRP93, Dud97, EZB06, ET87, Elc94, FK96, FY11, Fra05, GV10, HH16, LK08, Lu09, MN05, ÒLC95, PR08, PV11, PZ04, Ros06a, SKA09, SK11, SNS19, TS07, VY08]. **M/D** [Lu09]. **M/D/1** [EZB06, TS07]. **M/G/** [PZ04, VY08]. **M/G/1** [AGC07, BB96, CRP93, FK96, MN05, ÒLC95, PV11, Ros06a, SKA09, SK11]. **M/G/1-Type** [PV11]. **M/G/1** [NJ95]. **M/G/s** [LK08]. **M/M/1** [Elc94, SNS19]. **M/M/1/** [HH16]. **M/M/K/N** [FY11]. **Machine** [CHRW94, For93, Fre91b, Fro91, Gla91, LK96, PR88, Cag17, CSZ03, CZ06, CHKL13, Fre91a]. **Machines** [BBCP97, BCD95, CHW89, Fro95, HW92, Rig92, JST01, Rat19]. **Mackey**

[Bax96]. **magneto** [RB06]. **magneto-optical** [RB06]. **Maintained** [KM88]. **Maintenance** [BGDR03, CS92, JA06, Wee90, BY99, CHKL13, ÇÖ15, HS13, Jia19, Rig02, SvNKC00]. **Majorization** [Joe12, FPSL03]. **Make** [LM88, GTDKÖ09, MAS06]. **make-to-stock** [GTDKÖ09, MAS06]. **Makespan** [BBCP97, BCD95, LK96, BHM09, JST01]. **Making** [Ros06b]. **Management** [XZP18, AL09, LK09]. **Manufacturing** [ER95, Sob95, HS13]. **Many** [BBS96, BC98, GSW93, LM88, BM02b, LZ19]. **many-server** [LZ19]. **Mapping** [SW95]. **Marginal** [Mei91]. **markdown** [KLT12]. **Marked** [BBW91]. **market** [BCR05, CVB05]. **markets** [KTÇ14]. **Markov** [MY11, AW89, Abd17, Ald87, AFP88, ACG95, Ang01, AÖ12, BBS88, BR97, BGG07, BB97, BM11, BDM15, BKP01, Bro91, Cal97, ÇÖ15, CCP90, CJ96, CK88, CSvD02, DOW93, DKK94, DP95, EK09, FHJ94, Fil91, FTC98, Fra99, GKPR99, GV94, GI88, GT07, HHvU07, Hes92, HJ95, HP00, HV95, Hua20, Joh98, KS12, KL10, Ken94, Kij92, KW89, KM07, Kul04, LW19, LY04, LK09, Lor18, MP02, MBP07, MR95, Man96b, Miy02, PR97, PV11, Pla92, PT93b, RW92a, Ros87a, Ros88a, Ros13, Sen89, Sen91, Sen93b, SZF18, SC03, Spi15, SS20, SKL12, SR90, TYZ19, TV91, VS87, Van92a, Wak98, Wak00, WWZ15, Yan98, YZ98, YZL00, YS89, YSM06, YHZ06, Zaz07, ZYL10, dCHQ09, vD88, vdL11]. **Markov-Modulated** [BR97, CJ96, DP95, Abd17, AÖ12, BDM15, KL10, LK09]. **Markovian** [BK95, FM16, Fra19, Gut97]. **Marshall** [Joe12, FL13, GKB13]. **Martingale** [GI95, HW90, Ros95, YZ03, Kha07]. **Mass** [Ros87c, Sha98, AZR08]. **Match** [DY90a, Dav95]. **Matching** [ADS88, Sad96, Sch98, BDPS11]. **Material** [MR88]. **Materials** [Tay87]. **Mathematical** [Bax96]. **matrices** [KS01]. **Matrix** [Ald93, CSvD02, HH16]. **matter** [Ano87b, Ano87a, Ano87d, Ano87c, Ano87f, Ano87e, Ano87h, Ano87g, Ano88b, Ano88a, Ano88d, Ano88c, Ano88f, Ano88e, Ano88h, Ano88g, Ano89b, Ano89a, Ano89d, Ano89c, Ano89f, Ano89e, Ano89h, Ano89g, Ano90b, Ano90a, Ano90d, Ano90c, Ano90f, Ano90e, Ano90h, Ano90g, Ano91c, Ano91b, Ano91e, Ano91d, Ano91g, Ano91f, Ano91i, Ano91h, Ano92b, Ano92a, Ano92d, Ano92c, Ano92f, Ano92e, Ano92h, Ano92g, Ano93d, Ano94e, Ano95b, Ano95e, Ano96d, Ano97d, Ano09b, Ano09a, Ano09d, Ano09c, Ano09f, Ano09e, Ano09h, Ano09g, Ano10b, Ano10a, Ano10d, Ano10c, Ano10f, Ano10e, Ano10h, Ano10g, Ano11b, Ano11a, Ano11d, Ano11c, Ano11f, Ano11e, Ano11h, Ano11g, Ano12b, Ano12a, Ano12d, Ano12c, Ano12f, Ano12e]. **matter** [Ano12h, Ano12g, Ano13b, Ano13a, Ano13d, Ano13c, Ano13f, Ano13e, Ano13h, Ano13g, Ano14b, Ano14a, Ano14d, Ano14c, Ano14f, Ano14e, Ano14h, Ano14g, Ano15b, Ano15a, Ano15d, Ano15c, Ano15f, Ano15e, Ano15h, Ano15g, Ano16b, Ano16a, Ano16d, Ano16c, Ano16f, Ano16e, Ano16h, Ano16g, Ano17b, Ano17a, Ano17d, Ano17c, Ano17f, Ano17e, Ano17h, Ano17g, Ano18b, Ano18a, Ano18d, Ano18c, Ano18f, Ano18e, Ano18h, Ano18g, Ano19b, Ano19a, Ano19d, Ano19c, Ano19f, Ano19e, Ano19h, Ano19g, Ano20b, Ano20a, Ano20d, Ano20c]. **maturity** [PZ19]. **Maxima** [BZ05, OS90, DZB12a, DZB12b, Tan04].

Maximal [ALR00, BT95, Nad17]. **maximization** [Tar11]. **Maximize** [Fro95, RS89]. **Maximizing** [AAD08, Lef01]. **Maximum** [BW95, CFFH98, LOdBP87, LM87, SS92, MT16]. **may** [FG89a]. **Maze** [GA90]. **McMillan** [SZF18]. **MDP** [HvdW08, vdL11]. **Mean** [Gup16, Lyn97, PR97, Ros87a, Ros88a, Ros89, SP98, SA18, DMM16, GV11, HZW01, KA04, KMT18, NDB13, NL07, Ros99b]. **mean-variance** [NL07]. **Means** [Jun88, Ros06b]. **measure** [CBG15, Men04, Mi99, YZL00]. **Measurement** [GM96, EA06]. **Measures** [FTC98, He89, LL91, Ste87, Van97, CLN20, GT10, GMZ10, KMS20, Olu11, SH19, WH20, ZAE19]. **mechanics** [HJM09]. **Mechanism** [JS89]. **Memory** [HPR96, BCZZ19]. **memoryless** [KL12]. **merge** [HBKK03]. **Message** [RS90]. **metaheuristic** [Gut03]. **metatheorem** [RL99]. **Method** [Ald87, AK96, BPvdW91, CE96, HW90, YZ03, dK89, GDRV10, PL20]. **Methods** [MR88, WN10, CS03, GW12, GRSV14, NS04]. **Metropolis** [RBM02]. **Metropolis-type** [RBM02]. **Michael** [Bax96]. **Milton** [OST06]. **Minima** [OS90]. **Minimal** [KG89, KG92, Men94a, Pre02]. **Minimax** [Bla95]. **minimization** [JST01]. **Minimize** [BBCP97, BCD95, WAI95, CSZ03]. **Minimizing** [BHM09, LK96, Xu91, Ros15]. **Minimum** [Abr93, Nay89, THM04, ZK06]. **mining** [SH00]. **Mismatch** [HvdHR09]. **missions** [ÇÖ15]. **mitigation** [EFG17]. **mixed** [BBCN01, KN00, QWW19, Rao15, Yan20]. **Mixing** [BBS88, vdL11]. **Mixture** [BLS12, BPT89, BLS03, BSL15, FE01]. **Mixtures** [GG96, Lyn99, BS08, BS06, DLU99, Li05, Lyn03, NH04]. **Mobile** [AdHBvO14, LT00, VMB00]. **mobiles** [Abd16]. **mode** [Bel11]. **Model** [AdHBvO14, BC98, BL87a, BL88, BS91, CS92, CHL94, DG94, ER95, EGL92, FG89a, Fla89, FGR10, Fro91, HKL94, KR94, MD06, MW94, NJ95, RTW09, SD97, Spi91, Tak90, Tay87, Van92b, WXWH18, WWS18, XWTW18, YZ03, Abd17, AP99, ABEK17, BCR05, BPS14, BOT09, BA02, BPS06, BMK08, CM05, CH15, CH12, DCN05, DL10, FW15, FM17, Fra19, FNC20, GV11, Haj15, Han19, HL14, KTÇ14, KS02, KPS03, KL10, KK01, Lef06, LZ10, LQ15, LC07, Mah13b, Nad08, NDB13, ÖAA01, PS02, PZ19, PT11, RB06, Tar11, WXL20, WAvHD09, Yan20]. **Modeling** [DvdH97, FE01, GCDB20, GN15, HS88, HS91]. **Models** [AAES10, AF97, BBS96, BR97, BB97, CFM⁺88, Gut97, HS92, HK96, Keb94b, PP02, RW92a, Sch96, SY92b, Van96a, WSX18, ARK03, AR14, AR00, AL15, ABS12, AS18, BCZZ19, BB02, BP01, BKM10, BDPS11, Çağ16, Cai02, CF12, CY06, CH11, CLSS13, DXX16, DF08, DCL⁺05, FH17a, GKPR99, Gup16, HCX06, LP15, LWZ16, LZ19, NS04, NH04, NYZ04, NBR13, Ols01, OE10, Pek99a, SBZ16, Sta11, YSM06, ZB12, ZHZ15]. **Moderate** [WWH18]. **Modes** [Dud97, NJ95]. **Modular** [Her95]. **Modulated** [BR97, CJ96, DP95, Abd17, AÖ12, BDM15, KL10, LK09, SS20]. **Modules** [AENS94, ES91, Men94b]. **Moment** [KG92, Van88, WWS18, dK89, Pen15, Spi15, Tag00]. **Moment-Iteration** [dK89]. **Moments** [AvER95, PR08, NWB13]. **monitored** [BGDR03].

Monotone [AS96, CHYZ93, GKL87, LL98, Bro09, KM19, Ros06b].
Monotonocities [Lin97]. **Monotonicity**
 [DLB12, GK88, HJ95, HP89, JD07, Kul04, MS91, Miy04, Miy05, SI04, Van96a,
 Van97, YHZ06, vDTW88, ASZ17, AO18, AO19, BEFK04, PT11, Rol05].
Monte [EGL92, FH95, Hei01, Lom94, RW92b]. **Montmort** [Sch98]. **Moshe**
 [BCZZ19]. **motion** [DM03, Rao15]. **motions** [LKG19]. **mountain**
 [BPvdDS99]. **Move** [Cho99, CL06, CW90b, Fil98, Hil99]. **Move-forward**
 [CL06]. **Move-to-Front** [CW90b, Fil98, Cho99, Hil99]. **Moving**
 [MJ95, MP97, Ros99a]. **Moving-Average** [MP97]. **MSMPR** [CH87].
MSP/1/ [CSP12]. **MTBF** [Ang01]. **Multi**
 [CK15, DvdH97, ET87, EM19, Mit18, PT94, SB13, AÖ12, BKK17, Çağ16,
 CMZ17, DO16, EFG17, IVA15, NS17, ZAE19]. **Multi-armed**
 [CK15, BKK17, EFG17]. **Multi-Class** [EM19, PT94, SB13, Mit18, IVA15].
multi-dimensional [CMZ17, DO16]. **multi-disciplinary** [Çağ16].
Multi-Echelon [DvdH97]. **multi-item** [AÖ12]. **multi-resource** [NS17].
Multi-server [ET87]. **multi-state** [ZAE19]. **Multiarmed** [RS98a].
multichain [Wak00]. **Multichannel** [LT00, YM92]. **Multiclass**
 [BvHvO97, HK96, RS89, Rig96, SP98, BHM09, Khe08, THM04]. **multimedia**
 [SKA09]. **multinode** [Yam99, Yam00]. **multipath** [XC10]. **Multiple**
 [AMK18, Cao17, CW90b, KL98, LT00, Pre94, RS90, ASZ17, BCZZ19, Bro00,
 CHKL13, CN00, CR07, DZB12a, DZB12b, FOF07, Mah19, Mat19a, MK19,
 Mat19b, Ros11, ZB12, ZHZ15]. **multiple-outlier**
 [ASZ17, BCZZ19, DZB12a, DZB12b, ZB12, ZHZ15]. **multiple-player**
 [Ros11]. **multiple-recipe** [CHKL13]. **multiplicative** [Gup16]. **Multiscale**
 [BB97]. **Multiserver** [Che97, KS92, PT96, vDTW88, ADGZ09, JD07, Tij08].
multisets [Mah13a]. **multiskill** [Bhu09]. **multistage** [FZ19, KAR09].
Multistate [LL98, Men02]. **Multistation** [AM87]. **multitype** [AHW10].
Multivariate [ANFPLCSL05, KK06, MC91, ZH07, BBHK10, BGR11,
 DFS10, HS13, KK05, LZH16, Mon07, Roy02, WH20]. **Multserver** [SS92].
mutation [HM19]. **Myopic** [MCB18].

N [Kha13, CG96, CG96, FY11, PR08]. **names** [AR14]. **Nash** [Che12].
Navigation [BA18]. **NBU** [DFS10, Li05]. **NBUC** [Li05]. **NBUE** [Fro11].
nearest [LAWZ01]. **Necessary** [Eco03]. **Negative** [BBS97, CP93, TS07,
 WJ18, Jia19, Mat19a, Mat19b, SC03, Tim16, XH11, XDZ15]. **Negatively**
 [WWS18]. **Nested** [HBvdMB18, ZP16]. **Nets** [HS88, HS91]. **Network**
 [AY94, BS91, Dod89, EGL92, Hun91, JLAE18, LL90, Lom94, YM92, Abd16,
 AW05, AGM01, BvHTvO18, BHM09, DL10, HBKK03, HM16, JLAE17, JC18,
 KMS15, MK17, Mat17, Mat19a, MK19, Mat19b, Tim16, VMB00, Wan17a].
network-unfriendly [Abd16]. **Networks** [AF92, AB93, Bar96, BT95,
 Bou96, Buc97, BvHvO97, CP93, Cha94, CP95, CL91, FS89, GS92, Gel93,
 HL92, HL91, Key90, Lin97, LT00, PMB96, RS95, RW92b, Sch95, SP98, Tak96,
 Whi88, vD95, AS00b, AY08b, BR17, BH02, BJ19, BA18, Cag17, CM00,
 CFKP99, DKSS06, Eco03, FM16, FH17a, FMR17, Fou16, GRSV14, JL19,

Kad17, KT01, KAA12, LW14, Mar16, PM17, Wan17a, Yin17, ZAE19, Zaz04].
Neural [JLAE18, Abd16, BR17, HM16, JLAE17, Tim16, Wan17a]. **neutral**
 [GT10]. **Neutrons** [Kol94]. **Newton** [McN89, WK88, Whi89]. **NN** [Rot93].
No [DG91b, Fre91a, HKL94]. **Node** [CHL94, AW05, Mah13b]. **Nodes**
 [Men94a, Abd17, Fou16]. **Noise** [Bax96, Bre90, AAK19]. **Noises**
 [Miy04, Miy05]. **noisy** [RL03, RL05]. **Non**
 [CF06, MCB18, WWS18, XWTW18, BdlPS15, Bru16, HLW16, IVA15, LC07,
 Mat17, MK19, Spi15, Tar17, Tim16]. **non-cooperative** [Bru16].
non-explosiveness [Spi15]. **non-Gaussian** [LC07]. **non-negative** [Tim16].
non-observable [Bru16]. **Non-parametric** [WWS18, XWTW18].
non-Poisson [HLW16]. **Non-preemptive** [MCB18, IVA15].
Non-Quasiconvex [CF06]. **non-random** [BdlPS15]. **non-stationary**
 [HLW16, Mat17, MK19]. **Noncentral** [LC97]. **Nonexponential** [MvD97].
Nonhomogeneous [GK88, Koc96, PSZ00, SSS02, Yan98, BLRS01, Hua20].
Nonidentical [KX10]. **Nonlinear** [Fan96]. **nonmonotone** [Kul04].
Nonnegative [CCdO01]. **Nonnegativity** [HYL07]. **nonparametric**
 [RSS09]. **Nonpreemptive** [Gla91]. **nonreporting** [PS10]. **nonsimple**
 [HPS08]. **nonstandard** [BGG07]. **Nonstationary** [Pen15, BY99].
Nonuniform [Ald88]. **Normal**
 [Jun88, Lin90a, Lin92b, Lin95, Bro01, LZH16, Mon07, Mon13, NH04, Sta11].
Normality [Ang95, CBL93]. **normalized** [GR12]. **Note**
 [Ald93, BBS97, Cha94, Fre91b, Fro91, HvdL03, HH00, Kij92, Mad93, MvD97,
 Miy04, Miy05, MPP93, NQ01, PR88, Ros88a, Tam98, Tij08, Van96a, vD88,
 AGC07, BMR05b, CF13, FL13, FWGD00, Kon03, LW19, LZ19, Men02,
 Rol05, Ros03b, vZS04]. **Notification** [SO94]. **Notion** [ANFPLCSL05].
Notions [SS87, DFS10]. **Number** [Abr93, OGP95, RS89, Ros89, Sen93a,
 YLB96, AK08, Cha99, Mi00, Pek99b, PY14, RB06]. **Numbers**
 [Kol92, SAS89, HL01, WWZ15]. **Numerical** [BPvdW91, GV90, TV91, diO6].
NWU [BL02].
Object [Ber96]. **Objects** [Ste87]. **observable** [BCD⁺14, Bru16].
observation [Tar11]. **observations** [LS11]. **Observed** [NQ01]. **obtain**
 [NH04]. **occupancy** [CLSS13, LRW09]. **Occupation**
 [Ros87a, Ros88a, Sie93, YZL00]. **Occurrence** [ZL02]. **Off**
 [KL98, BKKP05, FZ15, VM04]. **Offers** [DY90a]. **Oil** [Ben90, Ben92, Sta11].
Oilfields [Ben90]. **old** [HKS07]. **Olkin** [Joe12, FL13, GKB13]. **On-Line**
 [CW90a]. **On-Off** [KL98, VM04]. **On-road** [HM16]. **on-times** [BKP01].
On/off [BKKP05]. **One**
 [BK03b, For93, Fre91a, Fre91b, Lin19, Ros11, vdHvHE01].
One-Armed-Bandit [BK03b]. **One-Machine** [Fre91b, Fre91a]. **one-shot**
 [Lin19]. **one-way** [vdHvHE01]. **Open** [Bar96, LK96, GHvdL07]. **open-loop**
 [GHvdL07]. **opening** [Mei14]. **Operating** [PP02, Pan08]. **Operation**
 [Dud97, MD06, Rig02]. **Operational** [XZP18, DO03, ÖAA01]. **Operations**
 [Kol92]. **Operator** [ER95, KL15]. **Optical** [Smi97b, RB06]. **Optimal**

[sADL02, AL91, BC98, BL88, BB06, Ben90, Bro99, BK95, CCdO01, ÇÖ15, CH88, CXY12, CHS87, CHH90, CS92, DJ07, DG91b, DH94, Dud97, Elc94, FZ93, FZ15, Fro95, Fro99, GS93, GTDKÖ09, HH96, Kay09, Key90, KAR09, KLT12, Kyr03, LKH14, Li94, LHY19, Lin19, LR97, MJ95, MAS06, Men94b, MZS16, Nic16, ÖK14, PT94, PT96, Pan08, PSC92, Rig96, Rig98, Rig02, RL03, RL05, Sai98, Sat97, SK11, Sie93, SBZ16, ST94, SvNKC00, Sto05, UKM12, VT92, Van97, Van96b, WB96, Wee90, XMBG02, YH88, Yao89, Zie96, vdL11, AAR11, AS00b, BEFK04, BCD⁺14, BKK17, GHvdL07, GN14, HH16, HS13, LWL19, LSSZ16, Ros15, SH00, Sen01, Vil16, WS06, XC10, ZP16, ZK06].

Optimality [BC94, BY99, CHRW94, CF06, FOF07, FR94, FL05, FY11, HK90, LT00, Ngu91, Sen93a, CGK99, LAF99]. **Optimally** [AMK18, AS00a].

Optimization [BB97, BB98, CF06, DG94, FK96, He89, KNN15, MD06, RS94b, BLBPV17, GN15, JA06, LQ15, ZZ13]. **Optimum** [GS98, Yin17].

Option [FH95, Hei01, Rao15, DO03, FKL02, Yan20]. **option-based** [DO03].

Options [Wan18b, WSX18, FL05, FH13, FWGD00, Han19, PZ19, RS00, Wan17b, WWL17, WXL20]. **orbit** [Dim17]. **Order** [ANFPLCSL05, BZ13b, BCS92, Bro09, BN18, CLC98, CK88, DG91b, Fro95, GD18, Keb94b, Kha13, LY13, LAWZ01, MMS93, MS91, Ott93b, Pla92, SSS04, SSS08, Tak90, XH11, Xu13, AKP05, ASZ17, BBHK10, BMR05a, BGR11, BNT06, BN11, CM05, CLSS13, FRR02, HN19, HZW01, HZ05, HZ06, HJK07, HWZ12, HM20, LX06, LMH14, LMH12, MH10, PKK13, SI04, TA11, WWH18, XH08, XH09, XZ11, ZK06, ZL09, ZB12, ZHZ15, ZH07, vdWY03].

Order-book [GD18]. **Order-Preserving** [Keb94b]. **ordered** [Bha99, BB00, HYL07, Lin00, Lor18]. **Ordering** [BZ13b, CPS89, DZH12, DZZ18, Fre91a, GV90, HJK07, KK06, Kha13, LY13, MHZ10, SO94, Wan18a, WAI95, Win97, XH09, Xu13, AO18, AO19, BBHK10, BGR11, DKSS06, HN19, HZ04, KA04, KK05, LZH16, Roy02, XH08, XZ11, ZK06, ZH09].

Orderings [Alz88, DLP90, Keb94a, SW95, AK05, BFRR01, BOR06, DFS15, DLU99, DZB12a, DZB12b, FRR02, HZ06, MH10, MPH13]. **Orders** [HH00, Kor03, NBR97, SS98, BS06, BHK03, HZW01, wWW04]. **organ** [BDPS11]. **Ornstein** [KR94]. **Orthant** [Han03, XWTW18].

Orthant-dependent [XWTW18]. **Oscillation** [Ang95, CBL93]. **other** [FS20]. **outcome** [Lef06]. **Outlier** [Ang89, ASZ17, BCZZ19, DZB12a, DZB12b, KK01, ZB12, ZHZ15]. **Output** [YM92, vD95, BKKP05, Cal10, Sto05]. **output-queued** [Sto05].

outsourcing [BLPS05]. **Overflow** [Man96b, Ngu91, KNN15]. **overhead** [ZPD06].

P [Kha13]. **Packet** [Ott93b, YM92, Cag17, Kad17, Yin17]. **Packing** [CFFH98, CW90a, DHR00]. **pages** [Sch96]. **Pair** [SAS89].

Pair-Connectivity [SAS89]. **paperback** [Sch96]. **paradigm** [OK08].

paradox [Ang06, BJ19, Bro06, HZ04, Ros03a]. **Parallel** [BC94, BBCP97, BCGW92, CHRW94, CHW89, GV94, GV90, GSW93, HK92a, HK92b, HW92, KX08, LR97, Men94b, Rig92, VR89, Wan18a, WB96,

YZ89, BM02a, Bru16, DKM16, DLB12, DDL14, FZ15, FH17b, HLM16, KX07, LL03, LWL19, Mah13b, Mah14, Mah19, XMBG02, Zha11]. **parallel-series** [LWL19]. **parameter** [BHM09, EA06]. **Parameterization** [Lyn97]. **Parameterized** [Lyn97]. **Parameters** [AF97, EGL92]. **Parametric** [BB97, BB98, WWS18, XWTW18]. **Pareto** [NZP18]. **Part** [Her95]. **Partial** [Bro89, Fre91a, OS90, AAES10, BFRR01, LQ15, Roy02, Tar11, ZZ13]. **partially** [Lor18]. **particular** [FNC20]. **partitioning** [DO16]. **partitions** [BHP05]. **parts** [BvHTvO18]. **Passage** [BS87, DP93, Lef96, RL93, SS87, vdHHV01, Zaz07]. **past** [CLN20, Qiu19]. **Path** [Mah91, Men94a, SY92b, VT08, ALM07, KP07, Pen10]. **Paths** [CBM18, Dod89, Van01, ZBA05]. **patient** [AZR08]. **Pattern** [HT96, Ros99b]. **Peaks** [Ros87e]. **Peer** [VT08]. **Penalties** [For93, PT94, CZ06]. **Penetration** [Kol94]. **pension** [KKL17]. **Percentage** [Lin94b]. **percentages** [Nad17]. **percentile** [SY15]. **Percentiles** [ET87, Lin90b, Lin94a]. **Percolation** [BS14, vdHHV01]. **Perfect** [Fil98, CS03]. **Performability** [Van96a, vD95]. **Performance** [Bru16, KT01, KSM88, LL91, Lu09, Man96a, SVL02, Van97, AS18, BH02, GRSV14, LW14, Pek99a, THM04]. **Period** [AW95, AGC07, Bar08, Pek99b]. **Periodic** [Ros87c, FLL12, LXH04, vdHvHE01]. **periodic-review** [LXH04]. **Periodically** [AF97, vdHvHE01]. **periods** [Gra08, PR08]. **Perishable** [Per97, BLPS05, GLW11, NPS04]. **permanent** [KN00]. **Permutation** [Ang95, CBL93, PSC92, BHP05]. **Permutational** [CZL96, GRSV14]. **person** [Che09, Che11, Che12, MI10, TvdW06]. **Perspective** [BF91, Eli05]. **perturbation** [FWGD00]. **perturbed** [YZL00]. **PES** [Ano87b, Ano87a, Ano87d, Ano87c, Ano87f, Ano87e, Ano87h, Ano87g, Ano88b, Ano88a, Ano88d, Ano88c, Ano88f, Ano88e, Ano88h, Ano88g, Ano89b, Ano89a, Ano89d, Ano89c, Ano89f, Ano89e, Ano89h, Ano89g, Ano90b, Ano90a, Ano90d, Ano90c, Ano90f, Ano90e, Ano90h, Ano90g, Ano91c, Ano91b, Ano91e, Ano91d, Ano91g, Ano91f, Ano91i, Ano91h, Ano92b, Ano92a, Ano92d, Ano92c, Ano92f, Ano92e, Ano92h, Ano92g, Ano93a, Ano93b, Ano93c, Ano93d, Ano94b, Ano94c, Ano94d, Ano94e, Ano95b, Ano95a, Ano95c, Ano95d, Ano95e, Ano96a, Ano96b, Ano96c, Ano96d, Ano97a, Ano97b, Ano97c, Ano97d, Ano98a, Ano98b, Ano98c, Ano98d, Ano09b, Ano09a, Ano09d, Ano09c, Ano09f, Ano09e, Ano09h, Ano09g, Ano10b, Ano10a, Ano10d]. **PES** [Ano10c, Ano10f, Ano10e, Ano10h, Ano10g, Ano11b, Ano11a, Ano11d, Ano11c, Ano11f, Ano11e, Ano11h, Ano11g, Ano12b, Ano12a, Ano12d, Ano12c, Ano12f, Ano12e, Ano12h, Ano12g, Ano13b, Ano13a, Ano13d, Ano13c, Ano13f, Ano13e, Ano13h, Ano13g, Ano14b, Ano14a, Ano14d, Ano14c, Ano14f, Ano14e, Ano14h, Ano14g, Ano15b, Ano15a, Ano15d, Ano15c, Ano15f, Ano15e, Ano15h, Ano15g, Ano16b, Ano16a, Ano16d, Ano16c, Ano16f, Ano16e, Ano16h, Ano16g, Ano17b, Ano17a, Ano17d, Ano17c, Ano17f, Ano17e, Ano17h, Ano17g, Ano18b, Ano18a, Ano18d, Ano18c, Ano18f, Ano18e, Ano18h, Ano18g, Ano19b, Ano19a, Ano19d, Ano19c, Ano19f, Ano19e, Ano19h, Ano19g, Ano20b, Ano20a, Ano20d, Ano20c]. **Petri** [HS88, HS91]. **Phase** [Zie96, vdMR08]. **Phase-Type** [Zie96].

Physically [Bal92]. **Picking** [wWW04, LAWZ01]. **piece** [NL07]. **Pitfalls** [RSZ93]. **plane** [CBG15, HP03b]. **Planning** [MD06, BCR05, HKS07]. **Plans** [CHYZ93]. **Play** [DY90b]. **Play-the-Leader** [DY90b]. **player** [Ros11]. **plays** [CR19]. **Plots** [DK13]. **Pocket** [Lin90a, Lin92b]. **Pocket-Calculator** [Lin90a, Lin92b]. **Point** [BBCP97, BS98, CHW89, DG94, HW90, Kol92, SW95, Tak96, LS11]. **Points** [Lin94b]. **poison** [SD97]. **Poisson** [BL87b, Cov10, FG91, FS20, GLW11, GK88, He89, HLW16, KPS03, Koc96, LRW99, MP97, NWB13, NYZ04, PR94, PSZ00, RMS94, Ros06b, SD97, SZ03, XDZ15, ZYWN06]. **Policies** [AK96, BK95, CCdO01, FZ93, FL98, Gla91, HPR96, HK96, MCB18, PP89, Sen93a, SS89, AK08, AGM01, BLPS05, BH02, BY99, BP01, Bhu09, BKK17, CGK99, FL05, GTDKÖ09, GN14, KAR09, KNN15, LKH14, Sen01, UKM12, Vil16, ZK06]. **Policy** [AL91, CRP93, HK90, HK92b, LN92, McN89, Per97, WK88, Whi89, AW12, BGDR03, CXY12, CHL03, EFG17, GHvdL07, HS13, LC07, Ros15]. **Policy-Improvement** [Whi89]. **Policy-Improvement/Newton** [Whi89]. **Pollaczek** [JS96]. **Pollaczek-Khintchine** [JS96]. **Polling** [AY94, Bla98, Bor95, BWY93, CS93, FL98, Sch95, Van97, VY08, vdMR08, ABS12, AS18, BW14, DPV16, GHvdL07, Ols01, Pek99a, WAvHD09, vdHvHE01, vdWY03]. **Pólya** [Nad17]. **Polymer** [Tay87]. **Polynomial** [BI88]. **polynomials** [DM08, GCDB20, LP15]. **pool** [Hwa00, HL01]. **Pooling** [Tur98, HL04]. **Population** [LOdBP87, ASZ17]. **Populations** [BZ13b, DY90b, Kha13, LY13, Xu13, BBCN01]. **Portfolio** [LQ15, SBZ16]. **portfolios** [DF08]. **Positive** [CP93, HJ95, KG87, HL01, Mat19a, MK19, Mat19b, SC03, XDZ15]. **Positive-Valued** [KG87]. **possibility** [CVB05]. **possibly** [CH11]. **postponement** [FH13]. **Power** [Bla98, HS88, HS91, SO94, CM05, DO03, EA06, WXL20, ZBA05]. **Power-Series** [Bla98]. **powers** [Bel11]. **pp** [Sha98]. **pp**. [Bax96]. **PR** [NQ01]. **Precedence** [LR97, DFS15]. **predator** [Kyr03]. **predefined** [PKK13]. **Prediction** [Bla95, ZPD06]. **Predictive** [GM96, CHKL13]. **Preemptive** [Fro91, HW92, Mit18, Sha88, CSZ03, Cao17, IVA15, MCB18]. **preemptive-repeat** [CSZ03]. **Prefix** [MO95]. **premium** [MZS16]. **preparation** [DPV16]. **Presence** [DLR87, GM96, HM87]. **Preservation** [BS08, BC13, BS06, BLS03, MXH18, MMS93, SW95, KM07]. **Preservations** [Li05]. **Preserving** [Keb94b]. **Prevention** [Kwo14]. **preventive** [HS13]. **price** [GT10, Yan20]. **Pricing** [FH95, GLW11, RMM87, RS00, WWL17, Wan18b, BCD⁺14, GTDKÖ09, GT10, HMW09, Hei01, KLT12, PC14, Rao15, XC09]. **principle** [WWH18]. **Principles** [PW98, AILR08, MZS16]. **Priorities** [CHL18, HvdW97, Mit18, IVA15]. **Priority** [CLC98, PT93a, SP98, SO94, VM12, Lyn03]. **Probabilistic** [Ald93, ADS88, Chy91, GV90, IBI08, Keb94a, DMM16, DCN05]. **Probabilities** [Ald88, Dub98, GV10, KMT18, LT96, Las98, MS91, Ros87a,

Ros98, SA18, Yao89, vD88, BOT09, CM05, CGK99, Cov10, FS20, GT07, HL04, Kla00, Lu13, Mat17, Miy02, PT11, SGF20, Tan06, TS07, VMB00].

Probability

[And95, BCS92, Gou94, HT96, Lin92a, Lin92b, MY11, Miy92, MT93, Sad98, SR90, YZ03, Bri14, Çağ16, CY06, KM19, LZ10, NYZ04, PL20, Tan04, Zha99].

Probing [Ald88]. **Problem** [BC98, Ber96, BWY93, BK03b, FGR10, PT93b, Pre94, RMM87, Rig87, Sai98, Sch98, TS96, BJ13, Bro13, CMZ17, CR07, CSL09, CL06, DvdLR11, FOF07, FH13, GN14, KR01, LS11, Lin04, Rig11, Ros03b, Ros13, SH00, Tag00, VA05, Yan20]. **Problems**

[Bro89, Fre91a, Fre91b, GV90, CY10, CR15, HS13, KM12, ME14, PKK13].

Procedure [BLP93, Rei90, KS12]. **Procedures**

[CHS87, CS90, Jun88, BLBPV17, ZP16]. **Process**

[Cal97, CJ96, DG94, Dav95, DP93, Hes92, Kha99, KG89, KG92, KR94, Lef01, Lyn97, Ott93a, Ott93b, PR97, Tay87, WAI95, YZ98, Yec88, YLB96, ZL02, BC13, BM11, Cov10, DA03, GT10, HS13, JC18, KPDR16, Kyr03, Kyr04, LS11, MT16, SS20, XDZ15]. **Processes**

[AFP88, Bal92, BW95, Bha87, BBS97, BS98, BK95, CCP90, DY90a, Fan96, GK88, HW90, Joh98, KR87, Kij94, Koc96, KW89, Lef96, MR95, MP97, McN89, MS93, MS91, Ngu91, PS93, PW98, Sen89, SW95, SSS02, SY92a, Smi97b, SD97, Sti07, TSW97, Wak98, Wei88, Whi89, YLB96, YM92, BS08, BGG07, BLRS01, BOR06, BPvdDS99, BdlPS15, CN00, CF13, CZ03, CLSS13, Hor01, HP00, HM19, KSS15, KPH10, KS01, MZ17, Miy02, MOSU10, OK08, PSZ00, Rao15, Spi15, SZ03, SZ05, Wak00, WWL17, Whi00, ZCJ04].

Processes-Martingale [HW90]. **Processing** [BC94, GV90, HW92].

Processor [BK93, FM17, HvdW97, Ros90b, Tak90, EZB06, LW13, Lu10].

processor-sharing [LW13]. **Processors** [LM87, LR97, Spi91, HP03a].

Product [BCS92, GS92, KS92, Mar16, RW92b, VV88, Yao89, BB02, BvHTvO18, DO16, Yam99, Yam00]. **Product-Form**

[RW92b, Mar16, BB02, BvHTvO18]. **Product-Type** [BCS92]. **Production**

[AM87, AF97, PP02, Van96b, YZ98, AÖ12, BPS14, CXY12, GTDKÖ09, KAR09, PC14, SLZ04, Sta11, XC09]. **Production-Inventory**

[PP02, BPS14, CXY12]. **products** [GLW11, HKS07]. **profile**

[FMR17, KM16, ZD19]. **profiles** [ÖAA01]. **Profit** [BT95, XC09].

Programming [MD06, YZ98, GM16, JA06, RB10, RB12, Sen01]. **Programs**

[CCdO01, SH00]. **project** [RL03, RL05]. **projection** [KKL17]. **prone**

[AAD08]. **Proof** [Ang95, LC97, Ros88b]. **propagation** [DCL⁺05].

Properties

[AAR11, BZ13b, BL89, BFR99, BPT89, BN18, CLN20, CS94, DZZ18, GK88, Kha13, LG89, LY13, LMH12, MMS93, MC91, Ott93b, RMS94, Rei90, Xu13, AAC14, BC13, BLS03, BVA13, BN11, CM00, DLB12, GK07, HZ05, HWZ12, JD07, KK01, Khe08, Mah13b, Mah14, NBR13, PO15, QWW19, TA11].

Property [CHJ95, DP95, DLP90, MY11, SSS04, SSS08, Yan98, ZYL10,

CLSS13, KL12, KM07, LK09]. **Proportional**

[Che09, CGKS96, KX08, KX07, NDB13]. **Proportionate** [PSC92]. **protocol**

[Lu09, Lu10]. **ps** [FZ19]. **ps-queue** [FZ19]. **pseudo** [RL99]. **public** [KKL17]. **Puiseux** [HPS99]. **pure** [GT10, Tar11]. **put** [WWL17].

quadrature [dI06]. **Quality** [Ang97, DR95a, HMW09]. **Quantifying** [AILR08, ZZ13]. **Quantile** [KMS20, DMM16, Qiu19]. **Quantile-Based** [KMS20, DMM16]. **quantiles** [MNH15, WWH18]. **quantity** [AÖ12, ZK06]. **quarter** [CBG15, HP03b]. **quarter-plane** [CBG15, HP03b]. **Quasi** [AFP88, DKK94, KW89, Yam99, Yam00, DXX16, MT16]. **quasi-birth-death** [MT16]. **Quasi-product** [Yam99, Yam00]. **Quasi-Reversibility** [KW89]. **Quasi-Stationary** [DKK94]. **Quasi-Stationary** [AFP88, DXX16]. **Quasiconvex** [CF06]. **Queue** [BB96, CG96, CRP93, CFM⁺88, DG91b, Dud97, ET87, Eli08, FK96, FY11, Fla89, GV10, HK90, HK92b, JS89, LN92, Miy92, NQ01, RSZ93, SS92, Sha88, SK11, dK89, AGC07, BM02b, Bro00, BdBS20, Cha99, DMvU07, DA03, EK09, EZB06, FZ15, Fra13, Fra05, FZ19, GZ09, HH16, HS07, IVA15, KN00, LAF99, LZ10, Lu09, MN05, MC11, PY14, Ros06a, SZ02, SKA09, SC03, THM04, TS07, Tij08, WS06, vdHvHE01]. **Queued** [ALR00, Sto05]. **Queueing** [AdHBvO14, BW95, Bou96, BS91, BvHvO97, Cha94, CP95, CSP12, CJ96, CLC98, DP95, Elc94, HH96, HL92, KL98, LL90, Lin97, RS89, Sen89, SP98, ABEK17, AJK01, BR17, CM00, Eco99, Jia19, KMS15, ÖK14, PY16, SNS19, WFM09, Yam99, Yam00]. **Queues** [AW95, AdHBvO14, AB93, BCG89, Bar96, BZ05, CPS89, CP93, CGKS96, CPR91, Gou94, GSW93, HvdW97, HK92a, HBvdMB18, Man96a, MS91, MT93, ÖLC95, PT93a, PT94, PV11, PZ04, PMB96, RSZ93, SB13, Tij92, WB96, AY08a, Bar08, BB06, BDM15, BCD⁺14, BPvdDS99, BDPS11, Bru16, CM00, CCC05, DKM16, Dim17, FM17, HKK10, Hor01, JST01, JD07, Koo04, LW13, LK09, LW14, LSSZ16, ML01, Nak01, Pan08, PW12a, PW12b, Pen15, Rol05, SI04, SAdK04, Whi00, XMBG02, XLSZ04, Zha99]. **Queueing** [Ott93a, sADL02, AL09, AKR⁺04, AGM01, ADGZ09, AILR08, BM02a, BMK08, DKSS06, Has07, LRW09, Lin02, Miy02, RL01, RB10, YHZ06]. **Quick** [NS04]. **Quicker** [GV90]. **quickest** [JL19].

R [CCC05]. **Radio** [RS95, YM92]. **Rainflow** [Joh98]. **Random** [Ald93, BC94, BF90, BS14, BS98, BvHvO97, But89, Cha94, CLC98, ÇÖ87, CFFH98, CW90a, DK09, DS87, FH94, GMW14, Han03, HvdW97, He89, Her95, HM94, Hwa00, JLAE17, JLAE18, JR92, KWA96, KG87, Kol92, Mei91, NZP18, OS90, Pal90, PP02, Reg90, Rig87, Ros87e, Ros88b, Ros90a, SS89, SW95, Sha88, Sie07, Sob95, Ste87, Van01, VY08, WWS18, WJ18, Xu91, vdHHV01, Abd16, ALM07, AAKN09, AR14, AKS11, BC13, BM02a, BR17, BPS06, BMR05b, BPR10, BdIPS15, BC18, CZ06, CR19, CMH13, CBG15, FHS13, FH17a, FPOP08, Fro11, GT07, HP03b, HPS08, HZW01, HYL07, HM16, HL01, HL04, KA16, KMS15, KX12, Kon02, Kon03, KAJ07, KAA12, Lu13, MPH13, NK05, NYZ04, PR04, Rat19, SVL02, SZF18, Sti07, Tim16, Wan17a, WN10, XH11, ZD19]. **random** [ZL09, vdHvHE01]. **Random-Access** [Ros88b]. **Random-Bit** [But89]. **random-time** [GT07].

Randomized [DY90b, FR94, ABEK17, FOF07, LP15]. **Randomly** [RB05a, RB05b, SGF20]. **Randomness** [Rot93]. **Range** [Ott93a, ZL09]. **ranges** [BCZZ19, MH10]. **Raphson** [McN89, WK88, Whi89]. **Rare** [CMZ17, KMT18, Lag06, Vil18, ZL02]. **Rare-event** [KMT18]. **Rate** [AM87, AH96, BS93, BSS98, BLS12, BF91, CRP93, CJ96, CH87, CHJ95, Din95, Elc94, HH00, HV95, HT96, KK06, Lyn99, RB05a, YZ03, AO18, AO19, BSL15, BK09, Bro14, CR01, DZB12a, DZB12b, FE01, GK07, Gup16, KK05, LW19, Lyn03, MAS06, NH04, NBR13, PM17, RB05b, Sta11]. **Rates** [BZ05, HH96, HY90, KX08, AKR⁺04, Ang04, BB06, BL02, BKP01, BKKP05, Cai02, FNC20, GV11, KS02, KX07, LWZ16, LW14, NS17, TYZ19]. **Ratio** [Lu10, PT11, Sad98, Wan18a, BBHK10, BGR11, DZB12a, DZB12b, HZW01, HZ04, HM20, ZZ13]. **Rayleighs** [WN09]. **re** [Mei14]. **re-opening** [Mei14]. **Reachability** [CL91]. **reachable** [DO16]. **Reading** [Sha98]. **real** [TvdW06]. **real-world** [TvdW06]. **Realizable** [Bal92]. **Really** [Ros87c]. **Recall** [Sai98]. **Recapture** [LOdBP87]. **Receivers** [LE94]. **recipe** [CHKL13]. **Record** [AR97, GK88, Tam98, AAC14, BOR06]. **records** [Cho99]. **Rectangle** [CFFH98]. **Recurrence** [CK88, FH94]. **Recurrent** [Ban92]. **Recursions** [AS96]. **Recursive** [BR97, Mah91, Rei90, Tar17, PL20]. **Red** [Dub98, Che09, Che11, Che12]. **Red-and-Black** [Dub98, Che09, Che11, Che12]. **Redialing** [CGK99]. **Reduction** [AW96, Ros88c, Ros90a, RL01]. **Redundancy** [BEP88, FL20, MMD11]. **Redundant** [LM87]. **Reed** [OE10]. **reentrant** [Fra19]. **reentrant-line** [Fra19]. **reflecting** [KMS15]. **refusals** [Pek99b]. **Regenerating** [ZL02]. **Regeneration** [ACG95, FTC98, CN00]. **Regenerative** [BLP93, GI95, HM19, NS04]. **regime** [BDM15, ME14, Mat19a, MK19]. **Region** [Rot93]. **Regression** [HCX06, WXWH18, WWS18, XWTW18]. **regular** [LMH14, LMH12]. **Regularity** [Ken94, MS93]. **regulation** [Sti07]. **reinitialising** [Vil16]. **reinsurance** [MZS16]. **Rejection** [Gou94]. **rejoinder** [BZ13a]. **rejuvenation** [FM17]. **Related** [LL91, HM19, KMT18, PO15, XDZ15, ZPD06]. **Relation** [HT96]. **Relations** [DFS15, KW94, AO18, AO19]. **Relationship** [PP89]. **relationships** [PL20]. **Relative** [HvdW97, RS98b, IVA15, MFN17, TYZ19]. **Relaxation** [BF90, KR87, RBM02]. **Release** [BLP93, Fre91a, Kha88, LC07]. **Reliabilities** [DH87, HL91]. **Reliability** [BI88, BL89, BPvdW91, BSS90, BPT87, But89, CE96, ÇÖ87, DG94, DK88, DR95b, FS89, Fis91, GK07, Gup15, HM87, JR92, LM87, LZ00, Lom94, Nay89, RMS94, SSS02, vdH87, Ang01, BS08, DM08, Fro11, GSV16, Gup07, GKB13, HBKK03, KA04, LC07, Men02, NBR13, Sha98]. **reliability-constrained** [LC07]. **Reliable** [KSM88, AS00a, AS00b, NS04]. **Relief** [Dov87]. **remarks** [Gut14, Kha07]. **Removable** [FK96]. **Removal** [BB96, Gel93, JS96, MK17, Mat17]. **Reneging** [LK08, JD07]. **Renewal** [AH96, Ban92, BL02, CL91, Dav95, EGL92, FLL12, Lyn97, McN89, Ros87b, SD97, vdWSvN08, BS08, BC13, Bri14, FNC20, Miy02, PK06, PT11, XDZ15]. **Renewal-Type** [Ban92]. **Renewals** [Ros89]. **rényi** [LZ11, LW19].

Reordering [Ros90b]. **Repair** [KM88, KG89, KG92, PR88, vdH87, DKSS06, Fro99]. **Repairman** [BWy93]. **Repairmen** [Fro95, KM88]. **Repeat** [Fro91, CSZ03]. **Replacement** [CS92, SS89, Van92b, UKM12]. **Replacing** [AMK18]. **replenishment** [KTÇ14]. **replenishment-liquidation** [KTÇ14]. **Replication** [FG89b]. **reporting** [PS10]. **Representation** [BS87, CBG15, DMvU07]. **requirements** [AÖ12]. **RES** [KSS15]. **Reservation** [FR94, FY11, Key90, Ngu91, FOF07]. **reserve** [BK06]. **reservoir** [BR17]. **Residual** [BFR99, GKL87, KG89, KX10, MPP93, DLB12, GV11, Gup16, HZW01, KP12, LL03, LZ11, NDB13, Olu11, SY15]. **resistance** [KAJ07]. **resistances** [AAKN09]. **Resistant** [Ang89]. **Resource** [Mit18, Tur98, EM19, NS17]. **Resources** [Li94]. **Respect** [HH00, MS91, SI04]. **response** [CY10]. **responsive** [DA03]. **restless** [Vil16]. **Restocking** [BL87b]. **Restricted** [HS92, PV11]. **Result** [HP89, LC97, Pal90, Gut03]. **Results** [BR97, CSP12, KG87, Koc96, RW92a, VdK87, AKP05, BGR11, BPR10, CR01, DvdLR11, HN19, KS02, KX12, LX06, LZ11, Qiu19, SI04, XZ11, ZHZ15, vdMR08]. **Resume** [Sha88]. **Retrial** [AY08b, CRP93, HH96, SK11, Tak96, AGC07, Bro00, Dim17, ML01, SKA09, SNS19]. **Retrials** [Elc94, RB10]. **Return** [Elc94]. **returns** [FL05, RL03, RL05]. **revenues** [MK17, Mat19b]. **Reversed** [BSS98, HH00, CR01]. **Reversibility** [Che97, KW89, KMS15, SKL12]. **Reversible** [CHL94, HJ95, AHW10, Fra99]. **Review** [BZ13b, Bax96, Joe12, Kha13, Man96a, Sch96, Sha98, Xu13, FW15, LXH04]. **Revisited** [Ang97, Ben92, SS92, MHZ10, SZ03, XH08, XH09]. **Revisiting** [BGR11]. **Reward** [Fro95, HPR96, McN89, ARK03, HS13, Mi00, Wak00]. **Rewards** [CCdO01, HV95, IwW97, HPS99]. **RHR** [AK05]. **Right** [LM88]. **Risk** [BBS97, GT10, LP15, LM88, VM12, XZP18, AK08, Bro99, Cai02, DF08, FNC20, GZ09, HL14, LS11, LMH12, Miy02, PT11, Ros03b, SH19, WXL20, WH20]. **Risk-neutral** [GT10]. **Risks** [LM88, AP99, MNH15]. **Risky** [McN88]. **rna** [GN15]. **road** [HM16]. **robot** [VM12]. **robot-safety** [VM12]. **robust** [CVB05]. **Role** [AENS94, ES91, Gup07]. **Roller** [GV11]. **Roller-coaster** [GV11]. **Roots** [CSP12]. **Ross** [AH96, Kha07]. **Routing** [BEFK04, Bou96, CP95, CHL18, HL92, Sch95, SK11, ST94, Tur98, ADGZ09, BM02a, Bhu09, Bro00, Bru16, Cag17, LKH14, Lin04, PKK13, RB12, Sto05, Wan17a]. **Rowwise** [WWS18]. **Ruin** [NYZ04, YZ03, CMZ17, CY06, Lu13, Tan06]. **Rule** [BLP93, CW90b, Fil98, Kha88, LT00, Cho99, Haj15, Hil99, Pin07, VM12]. **Rules** [Ang89, DY90b, Ros90b, SP98, CL06, vdL11, vdWY03]. **Run** [CW90a, ARK03, Ang01, Ros99a]. **running** [MT16]. **Runs** [Van96b]. **runways** [BEFK04].

s [FH94, LK08]. **Safe** [McN88]. **safety** [VM12]. **sale** [BK06]. **Salesman** [Lal90]. **Sample** [CBM18, KMT18, LOdBP87, SY92b, SA18, BCZZ19, LHL08, MH10, WWH18, ZL09]. **Sample-mean-related** [KMT18]. **Sampler**

[Din95]. **Samples** [DZZ18, DZB12a, DZB12b, GDRV10, HZ06, TE15].
Sampling [DLR87, DY90b, Fil98, GS93, Gut97, HM94, JR92, Kol94, Ros98, BdBS20, GR12]. **Saunders** [Gup15]. **Savage** [Mei14]. **scalability** [KSvH14].
scalable [Voi09]. **Scale** [Whi88, ASZ17, BA18, Bro13, CS03]. **Scaled**
[Wan18a]. **scan** [BK03a]. **Scattering** [Kol94, HPS08]. **Schedules**
[KT97, Wee90]. **Scheduling** [ALR00, AKR⁺04, AZR08, BBCP97, BCD95,
CHRW94, CHW89, ER95, FG89a, Fre91a, Fre91b, Fro91, Gla91, HW92,
IwW97, LL90, LL91, LR97, MCB18, PT93a, PT94, PR88, PSC92, RW95,
RS89, Rig96, ST94, VT92, AAR11, CSZ03, CZ06, Cao17, KR01, Pin07].
Scheme [Ald93, BB98, MD06, Tar17]. **Schemes**
[BC94, FG89b, HS92, YK00]. **Schur** [AENP89, CS94]. **Schur-Constant**
[CS94]. **Sciences** [Bax96, MY11]. **scientific** [OST06]. **screens** [GN15].
Search [AFP88, Ber96, GA90, HS92, MJ95, RS94b, ZBA05, ALM07, BHP05,
KM16, Nic16]. **search-cost** [BHP05]. **Second**
[Bax96, Ott93b, Tak90, LMH14, LMH12]. **Second-Order**
[Tak90, LMH14, LMH12]. **secretary** [DvdLR11]. **see** [ABS12]. **Seed** [CH87].
select [GW12]. **Selection** [CLC98, LHY19, Olu99]. **selective** [DA03]. **Self**
[Lal90, HM19]. **self-decomposability** [HM19]. **Self-Similar** [Lal90]. **Selling**
[AL91]. **Semi**
[BGG07, KW89, PR97, Sen89, BM11, BKP01, ÇÖ15, GKPR99].
Semi-Markov
[BGG07, KW89, PR97, Sen89, BM11, BKP01, ÇÖ15, GKPR99].
Semicrystalline [Tay87]. **semidefinite** [GM16]. **Semimartingales** [BS93].
sensing [Gut14, PS10]. **sensitivities** [GZ09]. **Sensitivity**
[Fis91, FH94, FH95, Miy00]. **sensor** [Abd17]. **Separation** [Kij94]. **SEPT**
[CHRW94]. **Sequences** [Smi97b, CN00, FLL12]. **Sequencing**
[BK93, For93, PT96, Rig92, Yec88]. **Sequential** [BN18, DY90a, Dav95,
DY90b, LOdBP87, MR88, Rig87, BJ13, BN11, FH13, Rig11, ZH07]. **Serial**
[Sob95]. **Series**
[Bla98, CBM18, DG91b, GSW93, HHvU07, CY06, DLB12, DDL14, EK09,
FH17b, Fro99, HLM16, LL03, LWL19, Mah13b, Mah14, Mah19, MMD11].
series-parallel [HLM16, LWL19, Mah13b, Mah14, Mah19]. **Served**
[BvHvO97]. **Server** [AW95, Bor95, BWY93, Bri88, DPV16, FK96, MS91,
RS89, RSZ93, Sch95, WB96, AW12, AY08a, AGM01, BM02a, BDM15, Bro00,
Cao17, ET87, FM17, Jia19, KT01, KN00, LZ19, ÖK14, PW12a, PW12b,
SKA09, SI04, Sto05, Yam99, Yam00, ZCA18]. **Servers** [AM87, DG91b,
AHW10, AW12, sADL02, AAD07, AAD08, FS99, Haj15, Pan08]. **Service**
[BCGW92, BvHvO97, CGKS96, FL98, LT00, MS91, Miy92, NJ95, SO94,
WAI95, Win97, AKR⁺04, Ang01, BB06, BMK08, CJ96, FZ15, FZ19,
HMW09, HLW16, LKH14, MN05, MAS06, NS17, PW12a, PW12b, SHM09,
VA05, WAvHD09, XMBG02, XLSZ04, vdMR08, vdWY03]. **services** [Tij08].
Sessions [HBvdMB18]. **Set** [SH19, Tem94, Hwa00]. **Set-valued** [SH19].
Sets [Men94a, GW12, GDRV10]. **setup**
[CXY12, Yam99, Yam00, vdHvHE01]. **setups** [Ols01]. **Setwise** [CSK89].

Several [FY11, Jun88, Cho99]. **Shaked** [BCZZ19]. **Shannon** [SZF18].
shape [BSL15]. **Shaped** [BLS12, NH04, NBR13]. **Shapes** [DG91a]. **Shaping**
 [CBM18]. **Shared** [AMK18, KW94, Khe08]. **Sharing**
 [HvdW97, Mit18, EZB06, EM19, FH17b, FM17, LW13, Lu10, SLZ04, Yam00].
Sharp [BK09, KM19, Mei91]. **Sharpe** [ZZ13]. **shelf** [FW15]. **Shift** [CS03].
shipments [BvHTvO18]. **Shock** [Keb94b, CH11]. **shocks** [CF12]. **Shop**
 [LL91]. **Shops** [LK96]. **Short** [Ott93a, PZ19, Van96b, YSM06].
Short-Range [Ott93a]. **short-term** [YSM06]. **Shortest**
 [Dod89, HK90, HK92b, VT08]. **Shortfall** [SP98]. **Shortfall-Based** [SP98].
Shot [Miy04, Miy05, Lin19]. **showcase** [MI10]. **showdown** [MI10]. **Showing**
 [Whi89]. **shuffle** [vZS04]. **Shuttle** [VT92]. **Shwartz** [Man96a]. **Sibuya**
 [HM19]. **sided** [BK09]. **Siegmund** [Lor18]. **signalized** [BAWD12, HvdW08].
Signals [Cha94, CP95, Gel93, HT96, Kwo14, MK17, Mat17, MK19].
Signature [ZAE19, TK08]. **Signature-based** [ZAE19]. **Similar** [Lal90].
Simple [BPvdW91, HT96, Lin95, Reg90, Ros88b, TV91, Van01, vDTW88,
 vD95, HPS08, Kyr03, Kyr04, Lin19, XZ11]. **Simpler** [SA88]. **Simulated**
 [Ald87, CBM18, CK88, GV94, KT97, RS94b, VBAK89]. **Simulating**
 [AW96, But89, FTC98, KH91, Ros88c]. **Simulation**
 [Ald87, AFP88, BB98, BK95, CN00, CE96, FH95, GI95, GW96, GSW93, HS88,
 JR92, LR91, PR97, Ros89, Ros90a, Sch98, BM02b, CMZ17, Cal10, CHL03,
 CS03, DM03, Gra08, Hei01, Lag06, Lin00, NS04, RL99, WW05, WGI99].
Simulation-Based [BB98, CHL03]. **Simulations** [ACG95, RL01, Ros06b].
Simultaneous [Jun88, Rei90]. **Single**
 [AW95, AL91, Bri88, BK93, CHKL13, Fro91, Gla91, LT00, MS91, PKK13,
 PR88, RS89, ZCA18, AGM01, KK01, KN00, SI04]. **Single-Hop** [LT00].
Single-Machine [Gla91, CHKL13]. **single-outlier** [KK01]. **Single-Server**
 [AW95, Bri88, ZCA18, AGM01, KN00, SI04]. **singletons** [KM12].
Singpurwalla [Roy90]. **singularity** [WFM09]. **singularly** [YZL00]. **SINR**
 [GS98]. **SIS** [DXX16, VM04]. **Size** [BHP05, CH87, LOdBP87, VT08, Bro06,
 BHCKS04, HBV10, IBI08, MC11, Ros06a]. **Size-** [CH87]. **Size-biased**
 [BHP05]. **size-biasing** [Bro06]. **size-interval** [HBV10]. **Sizes** [Sob95].
Skellam [GM14]. **skewed** [Nad08]. **skewness** [AKS11]. **skill**
 [AW12, Haj15, RB12]. **skill-based** [AW12, Haj15, RB12]. **Skip**
 [AW89, Ken94, BPR10]. **Skip-Free** [AW89, Ken94, BPR10]. **Slotted**
 [YM92]. **Slowly** [DR97]. **Small** [Ben90]. **smallest** [Pin07]. **Sobel** [OST06].
socially [Ros15]. **Software**
 [BPT87, DK88, Gut97, LM87, Nay89, Wee90, LC07, ÖAA01]. **Sojourn**
 [AB93, EZB06, MN05, Khe08, LW13, Lu09, Lu10, MC11]. **Solitaire** [vZS04].
Solution [Ban92, Fan96, Kyr04, Tar17]. **Solutions** [GV90, KS92, KSS15].
Solved [ER95]. **Some** [AAC14, Ang89, AS00b, BZ13b, BSS90, BPR10,
 CR01, CHYZ93, DK13, Fro11, FS20, Fro95, Gut14, KP12, Kha13, Kha07,
 KG92, KG87, Koc96, KX12, LX06, LZ11, LY04, Mah13b, Mah14, MMS93,
 MFN17, MC91, PS93, PK06, RMS94, RW92a, RSZ93, SS87, SS89, WJ18,
 XZ11, Xu13, ZHZ15, AR14, GKB13, Mei91, NBR13, YHZ06]. **Sometimes**

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KR01, Mah13b, MP02, PKK13, Sen01, TA11, TvdW06, ZK06, ZH07, Sch96].
Stochastically [RS89, Voi09, Xu91, Lin00]. **Stock**
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 [BA02]. **stopped** [BC13]. **Stopping**
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 [DF90, WWZ15, LY04, TYZ19]. **Strongly** [GHS91, OS90]. **Structure**
 [AENP89, BL89, Joh98, KMS15, BB02, CR19, JC18, KM16, ZK06].
Structure-reversibility [KMS15]. **Structured** [BC94]. **Structures**
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 [FWGD00]. **sub** [SH19]. **sub-additive** [SH19]. **Subexponential**
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 [BL87a, BL88, Fro91, IwW97, KWA96, PR88, Xu91, Yao89]. **subjected**
 [VM12]. **Suboptimal** [HK96]. **subset** [CR07]. **subsets** [Sie07]. **success**
 [CGK99]. **Successful** [RS89]. **successive** [KS12]. **sufficient**
 [Eco03, MFN17]. **Summation** [RW92b]. **Sums**
 [Bro89, NZP18, OS90, FPOP08, Fro11, MPH13, SGF20, WN09].
Superimposed [YLB96, Rao15]. **superposition** [BM02b]. **Supplementary**
 [AR00]. **Supply** [FZ93, AW05, DPV16, LXH04, SLZ04]. **survey**
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susceptibles [OE10]. **swap** [CL06]. **Switch** [ALR00, BvH93, Jaf92].
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 CSP12, CJ96, CLC98, DR95b, DP95, DM08, Ege94, Elc94, Fis91, HM87,
 HH96, JR92, KM88, Kor03, LL98, LZ00, MD06, Ott93a, Per97, RS02, VR89,
 ZCA18, Zie96, vdH87, AHW10, AW12, sADL02, AY08a, AKR⁺04, AZR08,
 ADGZ09, BGDR03, BKP01, CXY12, Dim17, Eco99, FS99, Fro99, GTDKÖ09,
 GSV16, Gut03, Has07, HLW16, HP03a, HM15, Jia19, LXH04, LRW09,
 MAS06, Men04, Mi99, MC11, NS17, ÖK14, Rig02, Spi91, Sta07, SNS19,
 VM12, XC09, Yam99, Yam00, YS08, ZBA05, vdHvHE01]. **Systems**
 [AMK18, AENS94, BI88, BFR99, Bla98, BEP88, BPT90, BN18, CH88,
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 FL98, FH94, GS98, HH00, HY90, KWA96, KX08, KX10, KL98, KSM88, LM87,
 LK08, Man96b, MW94, Men94a, Men94b, MvD97, PT96, PP89, RS89, Rig96,
 Sen89, TV89, VV88, VdK87, Van97, VY08, Wan18a, Yao89, vDTW88, AL09,
 AJK01, Ang01, AÖ12, AILR08, BLPS05, BFRR01, BMR05b, BW14, BVA13,
 BKKP05, CM05, DLB12, DDL14, DPV16, FL20, FL05, FH17b, GHvdL07,

GS12, HMW09, Khe08, KX07, KM07, LL03, LYF16, Lin02, LWL19, LAWZ01, Men02, MMD11, NPS04, NS04, PR08, PY16, QWW19, Ros06b, RB10, SZ87, SY15, SHM09, Sto05, TK08, WFM09, YHZ06, ZK06, Zha11, vdMR08].

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Nak01, PW12a, PW12b, Ros15, STI18, SZ03, SZ05, XLSZ04, vdHvHE01].
times-corrigendum [PW12b]. **Timescale** [BB98]. **Tolerable** [Sad98].
tolerant [LM87]. **Total** [CE96, Xu91, CZ03, HWZ12]. **Tournament**
 [CHYZ93]. **tournaments** [CR19]. **Tp** [LHL08]. **Traffic**
 [BM11, CPR91, AY08b, BAWD12, BW14, FS99, HvdW08, IVA15, KN00,
 LKH14, Lu09, PB06, Wan17a, vdHvHE01, vdMR08]. **training** [LK07].
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 [Ros87a, vD88]. **Transitions** [PV11, EK09]. **Transmission**
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 Kon02, Kon03, KAJ07, KAA12, KP07, LY04, SZ87, WWZ15, ZD19]. **triage**
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 [AvER95, AFP88, AK96, Bal92, BLP93, BP01, BBCP97, Bro89, BK93, Che11,
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 NJ95, PP89, PP02, SS98, TSW97, VR89, AW05, sADL02, BEFK04, BPS06,
 BB98, BSL15, BVA13, BvHTvO18, BK03a, BK09, Che12, DKM16, DK88,
 Dim17, DZB12a, DZB12b, Fil98, HZ06, JST01, KMS15, Men02, MZS16,
 ÖK14, Pan08, PY16, STI18, SLZ04, TYZ19, TvdW06, vdHvHE01, vdMR08].
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Two-Machine [LK96]. **two-node** [AW05]. **Two-person**
 [Che11, Che12, TvdW06]. **two-phase** [vdMR08]. **Two-Point**
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Ano19c, Ano19f, Ano19e, Ano19h, Ano19g, Ano20b, Ano20a, Ano20d, Ano20c].
vs [Bla95]. **Vulnerable** [Wan18b, Han19, Wan17b, WWL17].

W [Joe12]. **W.P.1** [YZ89]. **wagering** [Pen10]. **Wait** [ABS12].

Wait-and-see [ABS12]. **Waiting**

[ET87, LN92, ÒLC95, PW98, SS92, SB13, SAdK04, dK89, vdHvHE01, Bar08,
Bro06, CCC05, DPV16, HvdL03, JD07, KW13, Ros99b, SNS19, vdMR08].

Waiting-Time [ET87, LN92, dK89, CCC05]. **Walk**

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[Gra08]. **warranty** [BK06, HKS07, LK09]. **Wave** [RL93]. **Waxman** [Van01].

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Web [YS08]. **Weibull** [AO18, AO19, GG96]. **Weight** [VT08]. **Weighted**

[KG87, XWTW18, ALM07, BJ19, CSZ03, DM08, KP07, LYF16, MPH13,
Nad16, NBR13, Olu06, Olu11, PO15, SGF20]. **Weiss** [Man96a, Haj15].

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[Bal92]. **Widely** [XWTW18]. **Wiener** [DP93, KH91]. **Wiley** [Sch96]. **Win**

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